

Ref no: 200130818
 From: Commercial
 Date: 13/08/18
 Subject: Current state and plans of IT departments

REQUEST

I am currently researching the current state and plans of IT departments within NHS Trusts, so as to explore the capability for enabling major change to meet the strategy set out within the Five Year Forward view.

I would be very grateful if you are able to provide the information requested below, as it relates to your Trust. I am aware of the demands on NHS time and I am very appreciative of you taking the time to provide the information requested.

1. How many staff and contractors are employed within the IT department for each salary band (please enter the number of people relevant to each band in the table below)?

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent Employees												
Contractors												

2. Please state how many employees and contractors the Trust has within the IT department with both training as well as practical project experience in the following skill sets:

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees							
Contractors							

3. How many applications does the Trust run in total (please put an 'X' in the most relevant box)?

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+

4. Please provide the following information regarding the Trust IT systems:

5.

	Year of Last Refresh	Provider	Contract End Date	Managed in-house or by provider?
Fixed telephony				
Mobile telephony				
Paging system				
LAN				
WiFi				
Desktops & laptops				
Storage				

5. Please provide information relating to the Trusts' storage requirements:

Size of data stored on-premise	Size of data stored in offsite private data centres	Size of data held in cloud environments

6. Please provide the following information regarding the Trusts' budget for IT:

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel					
	Infrastructure & software					
	Consultancy					
Capex Budget	All capex					

7. Is the Trust in the process of planning or executing a merger or acquisition? Please mark with an 'X', the box below that most appropriately describes your current situation:

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24 months

8. If a merger is being planned, or has occurred, please state the names of the Trusts involved and the target date for merger or acquisition, or the date it occurred? If not applicable, please progress to question 8.

	Please provide information:
Names of trusts	
Date of planed merger or acquisition, or date occurred	

9. Is the Trust in the process of planning any of the following projects; please provide a brief description of relevant contextual information in the appropriate boxes below; please mark cells that are not relevant with an 'NA':

	Strategy creation and requirements documentation	Procurement	Implementation planning (post contract award)	Go-live & implementation	Post go-live
Electronic patient record					
Digitisation of care pathways					
Other major transformations					
IT outsource					
Shared IT service					

10. Please provide a copy of the Trusts' IT strategy for the next 1-3 years

IG Team Advice

Previous FOI Responses:

Any information around previous similar FOI responses will be entered here.

If there are no responses here then there are no similar FOI requests

Can you please review all previous FOI responses as necessary to ensure the Trust:

Does not repeatedly answer requests which have already been answered
 Maintains consistency in the information it releases to the public
 Adheres to FOI guidelines and Trust policies

For your information, any previous requests that are over 6 months old may need to be answered again, as information may have changed; staffing information changes monthly and therefore any duplicate/similar request outside of that range will need to be answered again.

If information contained within previous responses only answers the current question 'in part' then you will need to collate the information that is missing.

For example, if the previous FOI covers 2011-2012 financial information but the current request asks for 'the last 5 years' then you will need to collate the missing years information.

Please note:

- All Press or MP Requests will be sent to the Communications, Media and PR Team and Trust staff are expected to liaise with them to agree the final submission before sending back to the FOI Team. The FOI Team do not send final responses to the Communications, Media and PR Team after submission.
- all Corporate Information responses must be approved by Darran Hague or a nominated deputy of Darran's prior to being returned to the FOI requests inbox. The FOI Team will assume that information sent to the inbox is approved by Darran Hague unless stated otherwise.

This is to ensure that all Information is appropriately authorised for release prior to going to the Chief Executive for approval.

RESPONSE

1. How many staff and contractors are employed within the IT department for each salary band (please enter the number of people relevant to each band in the table below)?

Band	1	2	3	4	5	6	7	8a	8b	8c	8d	9
Permanent Employees	0	51	16	26	30	19	22	7	4	3	2	0
Contractors							1					

2. Please state how many employees and contractors the Trust has within the IT department with both training as well as practical project experience in the following skill sets:

	Artificial Intelligence & Robotics	Cyber Security	Internet of Things	Digital Customer Experience	Mobile Application Development	Systems Integration	Change Management
Employees	0	6	0	7	0	6	5
Contractors	0	0	0	0	0	0	0

3. How many applications does the Trust run in total (please put an 'X' in the most relevant box)?

0 - 50	51 - 100	101 - 300	301 - 500	501 - 700	700+
				X	

4. Please provide the following information regarding the Trust IT systems:

5.

	Year of Last Refresh	Provider	Contract End Date	Managed in-house or by provider?
Fixed telephony	2018 Refresh of Cisco handsets	BT	March 2019	In house management third party support
Mobile telephony	Not applicable	Vodafone	Varies per device	Managed in house
Paging system	Not applicable	Multitone	No active contract	In house management and third party support
LAN	2010	BT	March 2019	In house management and third party support
WiFi	2018 refresh of EOL access points	BT	March 2019	In house management and third party support
Desktops & laptops	Not applicable	HP	Not applicable	Managed in house
Storage	2015	EMC	2020	Managed In house

6. Please provide information relating to the Trusts' storage requirements:

Size of data stored on-premise	Size of data stored in offsite private data centres	Size of data held in cloud environments
200 TB	NA	200GB

7. Please provide the following information regarding the Trusts' budget for IT:

		2017/18		2018/19	2019/20	2020/21
		Budget	Actual	Budget	Budget	Budget
Operating Budget	Personnel	2,219,017	2,219,017	2,444,924	Still to be determined	Still to be determined
	Infrastructure & software	2,070,325	2,070,325	1,593,000	Still to be determined	Still to be determined
	Consultancy	0	0	0	0	0
Capex Budget	All capex	200000	200000	200000	Still to be determined	Still to be determined

8. Is the Trust in the process of planning or executing a merger or acquisition? Please mark with an 'X', the box below that most appropriately describes your current situation:

No plans	Early stage dialogue with other Trusts	Agreed in principle with date set	Contracts signed and awaiting go-live	Merger or acquisition has occurred within with the last 24 months
x				

9. If a merger is being planned, or has occurred, please state the names of the Trusts involved and the target date for merger or acquisition, or the date it occurred? If not applicable, please progress to question 8.

	Please provide information:
Names of trusts	N/A
Date of planed merger or acquisition, or date occurred	N/A

10. Is the Trust in the process of planning any of the following projects; please provide a brief description of relevant contextual information in

the appropriate boxes below; please mark cells that are not relevant with an 'NA':

	Strategy creation and requirements documentation	Procurement	Implementation planing (post contract award)	Go-live & implementation	Post go-live
Electronic patient record	N/A	N/A	N/A	N/A	SystemC Medway deployed
Digitisation of care pathways	Defining plans for next 5 years	N/A	N/A	N/A	N/A
Other major transformations	N/A	N/A	N/A	N/A	N/A
IT outsource	N/A	N/A	N/A	N/A	N/A
Shared IT service	N/A	N/A	N/A	N/A	Member of a Shared Service

Please provide a copy of the Trusts' IT strategy for the next 1-3 years