

Ref no: 173051218  
From: Public  
Date: 05/12/18  
Subject: Record clinical and non-clinical incidents

## REQUEST & RESPONSE

1. Does your Trust use an electronic system to record and manage clinical and non-clinical incidents including patient safety incidents?

Yes

2. If yes to question 1, what is the name of the system you use to record and manage clinical and non-clinical incidents within the Trust?

Datix

3. In relation to the system named in question 2, do you use the system for any other functions other than the reporting and management of incidents?

Yes

4. If yes to question 3, could you please detail what additional functions the system is used for (i.e complaints management and risk management)?

Risk registers, claims, PALS, complaints

5. Could you please provide the cost of the system named in question 2 for the last financial year (2017/18)?

£37,294

6. If possible, could you please provide the cost of the system named in question 2 for the last 5 financial years?

2016/17 - £35,519

2015/16 - £33,828