

Ref no: 068140618
From: Other Trust
Date: 14/06/18
Subject: Maternity triage questionnaire

REQUEST

We are attempting to gain information regarding Maternity Assessment Units / Triage departments and variation of practice across the country. We have previously contacted the departments directly via email and telephone contact, however, we unfortunately gained minimal responses.

Please could the following survey link be completed by the appropriate person from the maternity department. The questionnaire should take 10-15 minutes to complete and no personal or patient information is required.

https://docs.google.com/forms/d/e/1FAIpQLSeUiPa3Ed--Jcs9S-WcZirrlhYJZ3lsR4upqXFNxU7md72Vog/viewform?usp=sf_link

RESPONSE

Maternity Triage Comparator

In our unit 'Maternity Triage' is an urgent and emergency assessment area for women in pregnancy, in other units this is often referred to as 'Maternity Assessment' or 'Day Assessment'.

* Required

1. In which hospital trust is your triage department based? *

St Helens and Knowsley NHS Trust

2. **Approximately how many deliveries does your unit have per year? ***

4036

3. **What are your triage department's opening hours? ***

24 hours a day, 7 days per week, 365 days per year.

4. **Do you have any other hospital based assessment / triage services? ***

Mark only one.

Yes / No

5. **If so please describe including opening hours:** We have Fetal Maternal Assessment Unit which is open 6 days per week, Mon-Sat. Opening times vary depending on staffing, but it is usually open from 9am until between 6 and 8pm.

6. **Do you have stand alone units that assess women? If so please state how many: ***

No

7. **Do you have a separate maternity telephone advice line? * *Mark only one***

Yes / No (The triage area has its' own telephone line)

8. **How many midwives do you have per shift in triage? ***

1 midwife

9. **How many MCAs do you have per shift in triage? ***

We have 1 health care assistant not an MCA.

10. **How many beds do you have in triage? ***

5

11. **What is the earliest gestation that women can be seen in triage? ***

12 weeks

12. The following section contains 23 questions asking whether if deemed appropriate you invite women into Triage with the following conditions. Please select yes; no; or only if self-presents in each case. * Check all that apply.

	Yes	No	Only if self presents
Abdominal pain	YES		
Reduced fetal movements	YES (Fetal assessment unit will also see reduced fetal movements if within their opening hours.)		
PV bleeding	YES		
Possible SRM	YES (Although low risk possible SROM can be seen directly by MLU)		
Painful swollen leg(s)		NO (This would usually be referred to A&E if suspected DVT)	
Shortness of breath		NO (This would usually be referred to A&E)	
Vomiting and diarrhoea		NO	
Hypertension	YES (Although dependant upon symptoms and severity Fetal Assessment)		

	Unit would also see this)		
Headaches	YES		
Threatened Pre-term Labour	YES		
Itching		NO (This would usually be seen on Fetal Assessment Unit)	
Flank pain	YES		
Back pain	YES (If accompanied by other clinical symptoms that are of concern)		
Minor trauma		NO (A&E or walk-in)	
Mental health crisis		NO (A&E)	YES (if self presents)
For diabetic review		NO (Antenatal clinic, although if unwell diabetic/DKA for delivery suite)	
For USS review		NO (Fetal Assessment Unit)	
Abnormal FH with community midwife	YES		
Breast inflammation		NO (Postnatal ward)	
Raised UPCR & bile acids		NO (Fetal assessment unit in hours or Antenatal ward out of hours)	

Pelvic pain			This would be dependent upon any accompanying clinical history. If suspected PGP would be referred for physio.
Concealed pregnancy	YES		
Hyperemesis		NO (Gynaecology or antenatal ward depending upon gestation)	

13. Do you have any further comments regarding your answer to the above question? I have provided comments in the table.

14. Do you have any pre-booked assessments arranged to be seen in your area (select all that apply) *

Check all that apply.

GTT	N
Hypertension follow-up	N
Follow-up bloods	N
Admission for steroids and Anti-D	N
Outpatient induction of labour	N
CTG follow-up	N
Booked CTG	N
LSCS pre-admission	N

Other (please state):

15. Do you have access to formal departmental USS on the day of presentation? * Mark only one option:

Always	
Usually	X
Sometimes	
Never	

16. Can your midwifery triage staff perform USS for the following? * Mark only one option per row.

	Yes	No
Vlability		X *
Presentation		X *
Liquor volume		X *
Foetal growth assessment		X *

****We do not currently offer USS in triage however have midwives currently undergoing training for this. The service is expected to be up and running in the autumn.***

17. At what gestation do the triage midwives perform speculum examinations for vaginal bleeding? *

37

18. At what gestation do the triage midwives perform speculum examinations for possible SRM? *

37

19. At what gestation do the triage midwives perform speculum examinations for suspected labour? *

20. Do you have a doctor(s) dedicated to triage? * *Mark only one option.*

Yes	
No	x

21. If you have a doctor(s) dedicated to triage please select grade (please choose all that apply): *Check all that apply.*

Foundation year 1/2	
GP trainee	
Obstetric ST1	
Obstetric ST2	
Registrar	

22. Do you have a formal risk assessment score / triage acuity scoring system? *

No

Yes Skip to question 23. No Skip to question 31.

Maternity triage comparator - section 2

23. How many categories does your formal risk assessment have? *
Mark only one option.

3	
4	
5	
Other	

24. **Do you ask standardised questions?** * *Mark only one option.*

Yes	
No	

25. **What are your target times from arrival to initial assessment?** *

26. **Is it a locally devised scheme or used in more than one hospital?
If so where else is it used?**

27. **Who performs the initial assessment** *

Midwife band 5	
Midwife band 6	
Midwife band 7	
MCA	

28. **Do you use specific care bundles?** * *Mark only one option.*

Yes	
No	

29. **Does MEWS (Maternity Early Warning Score) affect the risk
assessment score?** * *Mark only one option.*

Yes	
No	

30. If at all possible please attach to the email response the triage acuity score currently in use

Maternity triage comparator

31. The aim of this questionnaire is to collate information regarding variation of practice within maternity triage across the country with a view to improve services. Below please enter any further comments which you believe could be useful to us:

If possible I would like to hear of any trusts using a RAG rating system for triage and the details within that.

31. Would your unit be interested in joining a national conversation regarding maternity triage services? If so please enter contact details below:

Yes please.
