

Ref no: 022200417
From: Public
Date: 20/04/17
Subject: Patient appointments/attendances

REQUEST & RESPONSE

1. What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?
 - a. **The Trust uses IMS Hearts/MAXIMS**

2. Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.
 - a. **The Trust plan to replace IMS Hearts/MAXIMS**

3. What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?
 - a. **Mirth is in use at STHK**
 - b. **We support HL7 and are implementing FHIR**

4. Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?
 - a. **Yes, CACI Inview**
 - b. **Data is refreshed Daily**