

Ref no: 128111119  
From: Public  
Date: 11/11/19  
Subject: Lone worker devices

## REQUEST

1. Does your organisation use a dedicated lone worker device?  
Yes/No
2. If your organisation does not use dedicated lone worker devices, what alternatives do you use?
3. Is your organisation's lone worker device reliant upon a sim card for reporting? Yes/No
4. How many lone worker devices does your organisation have?
5. Does your lone worker device feature in-house tracking or is tracking conducted by the service provider. Yes/No
6. Of your devices how many have been utilised in the last( this does not include solely being powered on);  
6 months as verified by your service provider xx devices  
12 months as verified by your service provider xx devices  
18 months as verified by your service provider xx devices  
24 months or more as verified by your service provider xx devices
7. Is competence in using the lone worker device included in your lone worker's risk assessment? Yes/No
8. Does the security department hold responsibility for the management of lone worker devices in your organisation? Yes/No
9. Does your organisation carry out an annual physical inspection of the lone worker devices? Yes/No
10. Is your security department responsible for conducting in-house training for lone workers that includes lone worker devices? Yes/No
11. What are the key areas that your lone worker training focuses upon?
12. What instructions are your lone workers given in the event that their device does not function?

## RESPONSE

1. Yes
2. N/A
3. Yes
4. 106
5. service provider
6. \*Please see below for note on exemption\*
7. Yes
8. No
9. The individual/department to inspect the device
10. The non clinical health and safety team deliver the training.
11. The Trust has a comprehensive lone worker policy which identifies the risk factors for lone workers in a range of different settings and services. The lone worker devices are one element of the precautions taken to safeguard the welfare of lone workers.
12. Lone workers are required to test their devices regularly and risk assess every situation. The Trust policy states that “at no point should the lone worker place themselves, their colleagues or their patients/service users at risk or in danger”.

\* Under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days (18 hours) in answering the remainder of your questions. Under section 12 of the Freedom of Information Act collecting the information in order to answer this question would cause us to exceed this limit.