

Ref no: 090181019  
From: Commercial  
Date: 18/10/19  
Subject: Windows 7 operating system

## REQUEST & RESPONSE

I am contacting you to inquire about the use of the Windows 7 operating system within NHS Trusts due to Microsoft's planned end of support for the OS.

I have a couple of questions that I would appreciate a response to:

1. How many computers within St Helens and Knowsley Hospitals NHS Trust are currently running the Windows 7 operating system?

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2. Will all of these computers be updated with a newer operating system before Microsoft ends support of Windows 7 in January 2020?

**Windows 7 has extended support till the end of 2020. The plan is to have all Windows 7 devices used by St Helens and Knowsley Hospitals NHS Trust upgraded to Windows 10 by the end of February 2020.**