

Ref. No: 149080420
From: Commercial
Date: 08/08/2020
Subject: Software contract specifically for Wheelchair Service

REQUEST

request information under the Freedom of Information Act.

The information I require is in relation the organisations software contract specifically for your Wheelchair Services

1. Do you operate an inhouse service for wheelchair equipment or is it outsourced?

If you are an outsourced service, then thank you for your time and I have no further questions.

2. If you are in house service who is your current wheelchair service software provider?

3. Is it an external or internally hosted solution?

4. How many staff are within your service? i.e Clinicians, assessors, rehab engineers & Admins

5. Do you operate over multiple depots or just one?

6. Do you service your wheelchairs t in house or is it outsourced?

7. If it's outsourced who is your supplier?

8. Did you tender for your current system or was it procured through a framework?

9. If tendered when did you last tender for your current contract?

10. As a result of a tender / procurement exercise did you change providers?

11. How long is the contract over and does it include extension periods?

12. What date did your current contract start?

13. Please provide the financial value of the contract in the last 12 months
14. Was hardware included in your contract?

RESPONSE

The Trust does not use computer software for wheelchairs.