

Ref no: 091190820  
From: Public  
Date: 19/08/20  
Subject: Vending and Catering Services

## REQUEST & RESPONSE

Please answer the below questions:

### ***Vending Services***

- Is the catering, retail catering and/or patient dining services on site out-sourced to any third-party soft facilities providers?

**Yes**

- If out-sourced, please name the external supplier that provides these services, along with the contract start/end date?

**Medirest - Contract started in 2006 and runs until 2028.**

- Are the vending services on site managed by an external operated vending provider?

**Yes**

- If so, please provide details of the supplier of vending services along with details of contract start/end date.

**Medirest - Contract started in 2006 and runs until 2028.**

- Are all products provided through the vending machines fully compliant with CQUIN guidelines?

**Yes**

- Please provide a planogram of products currently for sale in the snack and cold drinks vending machines within the trust.

**We currently do not have planograms for the vending machines.**

- The total number of vending machines currently on trust grounds split between specification of snacks, cold drinks, snack/cold drinks combi and hot beverages.

**There are a total of 17 vending machines within the Trust managed by Medirest.**

- The amount of NET revenue generated through the vending machines in the financial year 2019/20.

**The service forms part of the PFI contract unitary payment and is not identifiable as a separate amount within the contract.**

- The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2019/20.

**The service forms part of the PFI contract unitary payment and is not identifiable as a separate amount within the contract.**

- The amount of NET revenue generated through the vending machines in the financial year 2018/19.

**The service forms part of the PFI contract unitary payment and is not identifiable as a separate amount within the contract.**

- The amount of rebate paid back to the trust as a result of vending machine sales in the financial year 2018/19.

**The service forms part of the PFI contract unitary payment and is not identifiable as a separate amount within the contract.**

- Total rebate paid back to trust as a result of vending sales in the past five years.

**The service forms part of the PFI contract unitary payment and is not identifiable as a separate amount within the contract.**

***Tabletop Coffee/Hot Beverage Machines***

- Does the Trust own/rent and Tabletop Coffee/Hot Beverage machines for its dining areas?

**No**

- If the Trust own/rent Tabletop Coffee/Hot Beverage machines please can you provide the age/contractual term for these and list make/manufacturer?

**N/A**

- Can you please provide details as to who supplies the Coffee/Ingredients for the aforementioned machines?

**Medirest**

***Ward Beverage Trolleys***

- Does the Trust use a ward beverage trolley service to serve hot beverages to in-patients throughout the trust?

**Medirest provide the Trust with a ward beverage trolley service throughout all patient ward areas.**

- If so, please provide details of the number of ward beverage trolleys on site along with details of the equipment provider and any contractual obligations currently in place including contract start/end date?

**There are a total of 46 ward beverage trolleys in circulation across both hospital sites.**

**Contract started in 2006 and runs until 2028.**

**Contractual obligations form part of the Medirest contract and fall under the following exemption:**

The Trust considers your request to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust or of the person to whom this information relates. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

- What department within the trust manages the above contracts and who within the trust is the key point of contact for the above contracts?

**The Estates and Facilities Team manage the Catering service performance under an SLA.**

**Key contact for this is Lynne Shaw, Estates and Facilities Performance manager.**

I would like the information provided in electronic format via email.

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If

any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.