

Ref no: 076060820
From: Another Trust
Date: 06/08/20
Subject: Central information function

REQUEST & RESPONSE

1. What types of services are covered by your organisation? For example acute/community/multiple sites.
The function is a centralised business intelligence hub that incorporates the Acute Trust, St Helens CCG and St Helens Local Authority
2. Does your organisation have a central information function?
Yes
3. If yes please provide an organisational chart for the function. Please include job titles, number of whole time equivalents and AfC bands.
The organisation chart is attached to the response for this FOI.
4. Please list the core objectives of the function.
The core objectives of the function are as follows:
 - **Statutory & Contractual Reporting**
 - **Data Quality and Assurance with National Data Standards and Rules**
 - **Cancer MDT Support and Tracking of Cancer Patient Pathways**
 - **Cancer Reporting**
 - **Clinical Information Data Capture and Reporting, ie Stroke pathways.**
 - **Service Improvement to support continual improvement of quality of care for all patients using our services**
 - **Public Health intelligence provides analysis, intelligence and insight to inform public health and service provision, such as health protection, health improvement and health & social care quality.**
 - **CCG Performance monitors performance and achievement of local and national targets, supports different requirements such as planning rounds and provides regular reporting and dashboards to support the needs of the CCG.**
 - **Performance analysis including clinical indicator analysis and statistical modelling.**

- **Business Intelligence supports the organisations with reporting dashboards to fulfil both operational and management requirements. This element also manages local table structures.**
5. How many hospital systems does the organisation utilise, and which systems does the information function provide reporting from? (For example PAS, Radiology etc.)
In total there are 70 hospital systems. The information function reports from Careflow EPR, Somerset, Datix, ESR, Vitals, EDMS, eMEWS, PatientTrack, Opera, Medirest, Therapies, CRIS, Lilie, Telepath, Medway Maternity, EPMA, ICE, SSNAP, Frailty Database, National Burns Database.
 6. Does the function have a regular training plan to support personal development and what kind of training does this cover? (For example in-house/External/SQL/SPSS etc.)
The function does have a regular training plan to support personal development – this covers a mixture of in-house and external training and covers areas such as PowerBI, Qlikview and statistical training.
 7. Does the function offer a 7 day service and if so is this contracted? (For example to allow mandates such as the daily sitrep/discharge sitrep to be completed at a weekend.)
The function offers a 7 day service when there is a requirement to produce COVID-19 reporting.
 8. Does your organisation have an EPR, if so which one?
Careflow EPR
 9. Does your organisation have a desk top reporting solution and if so what is it and how long has it been in place? If you don't have one, what software is used to provide organisational reports?
The organisation does has a couple of desk top reporting solutions, such as Qlikview, SSRS and PowerBI. The solutions have been in place as follows:
Qlikview – 2014
PowerBI – 2020
SSRS – 2016
 10. Do you have a data ware house and if so how long has it been in place, was it a bought-in solution or was it developed in-house? If it was a bought-in solution, which solution is it?
Yes – it is a bought-in solution that came with the Careflow EPR on implementation 2 years ago.

11. If yes, do you have staff dedicated to the data warehouse and are they part of the information function or do they sit elsewhere? If elsewhere (and not covered in the organisational chart in Q2) please provide job titles, number of WTEs and staff bands.

The Integrated Intelligence & Improvement Service supports and configures the local element of the data warehouse. The system element is supported by the System Supplier.

The Informatics department hosts the servers in their datacentre in both physical and virtual format ensuring they are available, backed up and patched. There are no staff dedicated to this as this is core function for all on premise server estate.

12. Does your organisation have staff providing information reports who sit outside of the central information function? If so, please explain the kind of areas they sit (e.g. HR, Cardiology, Critical Care) and the reason they are not within the central function.

Yes – the reports are specifically for their services and relate to Human Resources / Finance / Clinical Support Services