

Ref. No: 299
From: Commercial
Date: 27/01/23
Subject: Telephony & Storage

REQUEST & RESPONSE

1. Telephony and UC / Collaboration

- a) **Please confirm the manufacturer of your telephony system(s) that are currently in place.**

Cisco

- b) **When is your contract renewal date?**

Support contract expires April 2024

- c) **Who maintains your telephony system(s)?**

Managed internally

- d) **Do you use Unified Communications or Collaboration tools, if so which ones?**

UCCX, Finesse, Redbox.

2. Microsoft

- a) **What Microsoft 365 licence do you have across the business e.g. E3, E5**

E1, E3, EM&S E3, AADP2, Power BI and Visio plan 2

- b) **Which partner looks after your Microsoft tenant?**

Managed internally

- c) **Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?**

On premise within our datacentre on-site.

3. Storage

a) Does your organisation use on-premise or cloud storage or both?

On premise

b) Please confirm the on-premise hardware manufacturer.

HP, Dell

c) Please confirm your cloud storage provider.

N/A

d) What is your annual spend on cloud storage?

N/A

e) How do you back up your data and with who e.g. Backup as a Service?

Backed up on premise & via Rubrik to Azure.