

Ref. No: 103300522  
From: NHS  
Date: 30/05/22  
Subject: Benchmarking/Comparison of Community Paediatrics service

## REQUEST

We are currently undertaking a Service Review of our Community Paediatrics and are looking to benchmark and compare ourselves against neighbouring services, as well as accessing specifications and service models to identify any deficiencies we have and where we can improve.

1. Could I please have a copy of your current service specification for community paediatrics?
2. Could you please tell me the current contract value (for 22/23) for community paediatrics, and whether this is commissioned on a block or cost per case basis?
3. Can you please share any pathway you have in place for assessment, diagnosis and follow-up of both children with suspected ADHD and / or ASD?
4. How does your community paediatric service operate? (patch/geographical basis etc)
5. What are the current waiting times for a new appointment within your community paediatric service?
6. What are the current waiting times for a follow-up appointment within your community paediatric service?
7. Do you have a transition pathway in place for children moving on to adult services?
8. Do you have nurses working within the service, if so, how many, what WTE, and what are their role?
9. Have you undertaken any initiatives to improve efficiency within the service? If so, can you please provide detail on what you did and what was the result?"
10. How long is the appointment time you allocate to a new and follow up appointment?
11. What is your new referral to discharge ratio?

## RESPONSE



StHelens Comm  
Paeds spec 20\_21.dc

1. Service specification
2. The Trust considers this question to be exempt from disclosure in accordance with section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

### 3. ADHD pathway



ADHD Diagnostics  
process.doc

4. Access is available to all children and young people under St Helens CCG. The service operates clinic appointment sessions across 2 sites in St Helens, Monday to Friday.
5. Current average waiting times for new appointments is 30 weeks.
6. Current average follow-up waiting times for non-medicated patients is 46 weeks and for medicated patients is 27 weeks.

### 7. Draft of transition pathway



SOP - Transition to  
Adult Services Draft

8. Nursing Staff establishment 2 x 1.0wte B7 nurse specialist in the department, they conduct nurse led ADHD medication reviews, sleep and behaviour support. 1 x 1.0wte B8a ANP (training post) in the department, conducting ADHD diagnostics initiating medication and reviewing more complex patients.
9. Local level review of service waiting lists, caseload, and internal processes within the department. This included a caseload audit to identify patients who
  - a. may be better suited for 'Patient Initiated Follow Up,
  - b. requiring medication review
  - c. active caseload management.
  - d. Appropriate to transfer to Primary Care

We are also looking at how we strengthen the nursing function within the service to support a broad MDT approach to service provision.

10. 1 hour for a new patient and 40 mins for a follow up.

11. On average we accept 8 new patients per week and discharged 6 patients.