

Ref. No: 143180621
From: Commercial
Date: 18/06/21
Subject: Telecommunications

REQUEST & RESPONSE

Southern Communications Corporate Solutions (SCCS) sits on the following technology frameworks providing digital transformation solutions to Public Sector organisations:

- CCS RM3808
- CCT NHSx
- G-Cloud 12

We would like to contact the relevant person or department that can answer the following questions for us based on the Freedom of Information Act 2000. We believe that our portfolio of solutions could assist the Trust to enhance efficiency and deliver improved services to the public.

We really appreciate your response in advance.

Topic	Queries from SCCS	Hospital Response:
LAN	What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?	LAN Connectivity via CISCO switching. Managed in house with hardware support via BT. Renewal due 31 st Dec 2023 The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.
WLAN	What solutions do	CISCO wireless infrastructure is in use. Managed in house with hardware support via BT

	<p>you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?</p>	<p>Renewal due 31st Dec 2023</p> <p>The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.</p>
WAN	<p>What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?</p>	<p>Mixture of: P2P IPVPN MetroEthernet DIA All circuits provided by VMB. Renewal of contract due June 2023</p> <p>The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.</p>
Telephony	<p>What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?</p>	<p>On premise CISCO Call Manager Unity for voicemail management & UCCX for IVR & CSQ systems. System is managed by the in-house IT dept & supported by BT. Contract due to end 31st Dec 2023</p> <p>MS Teams for collaboration / videoconferencing & direct routing with on premise call manager.</p> <p>The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.</p>
Lines and	What	x2 SIP circuits in an active / passive

calls – ISDN/SIP	<p>solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response?</p>	<p>configuration. 750 channels. ISDN 60 as a failover backup solution. Both circuits provided by Virgin Media Business Contract end date March 2024</p> <p>The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.</p>
Pager Solutions	<p>What solutions do you have in place? Who is the incumbent and when does their contract expire? Can we see a copy of their contract and tender response? When do you plan to replace your pagers with a Digital Solution?</p>	<p>PageOne for long range pagers. Contract expires December 2021</p> <p>Multitone for short range pagers.</p> <p>Contract expires December 2021</p> <p>Currently in the evaluation stage for replacement / complementary products. Plan to have new system in place by end of 2021.</p> <p>The Trust considers the contract and tender response to be commercially sensitive and therefore exempt under Sec 43 of the FOIA. As section 43 is a qualified exemption the Trust has considered the application of the public interest test and is satisfied that the public interest is not in favour of disclosure.</p> <p>Award notices can be found here: https://www.contractsfinder.service.gov.uk/Search</p>