

Understanding what happened – hospital review following the loss of your baby

This leaflet can be made available
in alternative languages / formats on request.

*如有需要，本传单可提供其他语言/版式
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Na żądanie ta ulotka może zostać udostępniona
w innych językach/formatkach.

We are sincerely sorry for the loss of your baby and we understand that this is a difficult time to be reading new information.

It is important to understand as much as we can about what happened and why your baby died. In order to do this, in the coming weeks a hospital team at St Helens and Knowsley Teaching Hospitals NHS Trust will hold a meeting and review the care of your baby and the care given to you.

The review will:

- look at medical records, tests and results, including post mortem results if you have consented to one
- answer any questions you may have and address any concerns
- talk to staff involved
- look at guidance and policies to ensure the care you received was appropriate

The review may tell us that we need to change the way we do things or that good and appropriate care was given to your family.

Involving you

Your views are important and it would be helpful if you could share your feelings and thoughts about your care, or any questions you have with us before we carry out the review. To support you in doing this, we have provided you with a key contact:

Julie Sanderson, Lead Bereavement Midwife.

Direct Line: 0151 478 7613

Email: Bereavement.midwives@sthk.nhs.uk

Your key contact will:

- call you to talk to you about the review process
- ask if you would like to ask any questions or give your perspective of your care to the review team
- give you choices about how you might do this

Keeping you informed

It may take up to 12 weeks to gather all the information required for a review meeting. We understand that this is a long time to wait and if you would like to meet with a consultant before the review takes place, you can arrange this through your key contact. We may, however, not have any further information about what happened and why your baby died by then.

Once the review report is completed, a consultant will discuss its findings with you. We can also send you the review report by post or email if you prefer.


If you have any questions about this information, please ask a member of staff before you leave hospital. Once you are home our key contact/member of the team will be in touch with you within 10 days.

If you would like further support from local and national bereavement organisations, the following support organisations are available in our area:

Alder Centre TEL:0800282986 or 01512525391

SANDS (Stillbirth and Neonatal Death Society) TEL:02074365882

Listening Ear TEL:01514886648



Whiston Hospital
Warrington Road,
Prescot, Merseyside, L35 5DR
Telephone: 0151 426 1600

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