

Ref no: 059100619  
From: Press  
Date: 10/06/19  
Subject: Food Quality

## REQUEST & RESPONSE

Subject: Food complaints and Listeria

1. The trust's daily cost on food per patient for the financial years:

2017 - £9.09  
2018 - £9.21  
2019 - £9.54

2. The total number of food quality complaints reported by patients and/or their families during or after their treatment at your NHS trust regarding the quality of food provided by the trust in the financial years:

Financial Year	Number of formal complaints regarding quality of food
2017/18	*5 or less
2018/19	0
2019/20 to-date	No formal complaints received so far this year.

3. PALS contacts by patients and/or their families during or after treatment regarding the quality of food provided by the trust in the financial years:

2017 - \*5 or less  
2018 - 0  
2019 - 0

4. Please tell me the number of deaths caused by malnutrition as the underlying cause or contributing factor for the financial years:

The Trust does not hold this information.

**\*Please note:** We are unable to provide precise figures when these are five or less due to the risk that individuals will be identified, as we are required to protect their identity under the Data Protection Act. In such circumstances sections 40(2) and (3) of the Freedom of Information Act apply. In this case, our view is that disclosure would breach the first data protection principle. This states that personal data should be processed fairly and lawfully. It is the fairness aspect of this principle which, in our view, would be breached by disclosure. In such circumstances section 40 confers an absolute exemption on disclosure. There is, therefore, no public interest test to apply.