NHS
St Helens and Knowsley Teaching Hospitals
NHS Trust

Ref no:	129170718
From:	Commercial
Date:	17/07/18
Subject:	Digital health strategy

REQUEST

1. Does your organization have a digital health strategy and is it in keeping with the NHS Digital Agenda?
   1. Yes   b. No
2. Which of the following statements best represents your organisation with regards to the NHS Digital Agenda?
   1. Our organisation is very supportive of the Agenda and embraces all opportunities to deliver services digitally
   2. Whilst we support the Digital Health Agenda, we recognise there are certain barriers, preventing our organisation from fully embracing this approach organisation-wide
   3. Our organisation is mindful of the Agenda but we are not consistent in-service delivery approaches organisation-wide
   4. Our organisation would benefit from a better understanding of what the Digital Agenda entails
   5. Other - please specify
3. Does your organisation have an Electronic medical record (EMR)?
   1. Yes   b. No   c: Don't know
4. Does your organisation have all services fully integrated in the electronic medical records (pathology, radiology, outpatient assessment, inpatient assessment under one portal system?
   1. Yes   b. No   c: Don't know
5. Does your organisation plan to integrate this services in the next 5 years?
   1. Yes   b. No   c: Don't know
6. Does your organisation see that the awareness and process execution as the core drivers of digital service adoption for patients?
   1. Yes   b. No   c: Don't know
7. What advantages do you think that your organisation has benefitted from having digital patient records?
   1. Faster access to data and information sharing
   2. Tighter security compared to paper based approach
   3. Accessibility from any location and device
   4. Other- please specify

8. Which single most important factor does your organisation see as the driving force behind the need to make services available online?
   1. Reducing operating costs
   2. Increasing staff and operational efficiency
   3. Improving service provision to patients
   4. Reducing staff workload/ administration
   5. Modernising patient services
   6. Making services available 24/7
   7. Other - please specify Don't know
9. Does your organisation currently use mobile and/ or wearable technology (such as smartphones, tablets or laptops) by staff members?
   1. Yes   b. No   c. Don't know
10. What are the reasons why your organisation is not using digital innovative approaches in healthcare?
    1. The financial implications are too expensive
    2. Lack of the technical capability to manage the devices
    3. Risks associated with safeguarding of patient data
    4. Lack of the technology and or software to manage the data and devices
    5. Others
11. In your opinion, in which of the following areas of your ICT infrastructure do you feel more hindered with regards to implementing digital innovation? Please tick all that apply
    1. Data security environment to protect patient data
    2. Network capacity enhancement
    3. Network robustness and resilience to software malware
    4. Legacy hardware and ICT services (Inhouse or Contracted)
    5. Other - please specify
12. Please tell us which of the following your organization prioritizes, with regards to increasing efficiency and productivity?
    1. Enabling field teams to work flexibly from anywhere, any time
    2. Increasing opportunities for easy collaboration between teams
    3. Moving to a Cloud or Hybrid model to reduce costs and complexity
    4. Providing staff with more information, more quickly, on patients and processes
    5. Improving ICT infrastructure organisation-wide
13. Do you feel that NHS funding is available to enable Wi-Fi will benefit your organization?
    1. Yes - we have already accessed through NHS Digital
    2. No
    3. I wasn't aware of this
    4. Don't know
14. In your opinion what challenges does your organization face towards successfully implementing a paperless environment in keeping with the NHS Digital Agenda of 2020
    1. Financial constraints
    2. Timeline restrictions
    3. Lack of in-house IT specialists' skills to implement the agenda

4. Lack of suitable existing technology within the organization
5. Lack of awareness of the digital agenda
6. Others
7. Don't know

RESPONSE

Responses highlighted in yellow

1. Does your organization have a digital health strategy and is it in keeping with the NHS Digital Agenda?
   1. <mark>Yes</mark>   b. No

2. Which of the following statements best represents your organisation with regards to the NHS Digital Agenda?
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   5. Other - please specify

3. Does your organisation have an Electronic medical record (EMR)?
   1. <mark>Yes</mark>   b. No   c: Don't know

4. Does your organisation have all services fully integrated in the electronic medical records (pathology, radiology, outpatient assessment, inpatient assessment under one portal system?
   1. <mark>Yes</mark>   b. No   c: Don't know

5. Does your organisation plan to integrate this services in the next 5 years?
    1. Yes   b. No   c: Don't know

    Not applicable refer to response to question 4

6. Does your organisation see that the awareness and process execution as the core drivers of digital service adoption for patients?
    1. Yes   b. No   c: Don't know

    As this question invites opinion that we do not hold on record, we can confirm that the information is not held and are therefore unable to answer this specific question any further.

7. What advantages do you think that your organisation has benefitted from having digital patient records?
    1. Faster access to data and information sharing
    2. Tighter security compared to paper based approach
    3. Accessibility from any location and device
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8. Which single most important factor does your organisation see as the driving force behind the need to make services available online?
    1. Reducing operating costs
    2. Increasing staff and operational efficiency
    3. Improving service provision to patients
    4. Reducing staff workload/ administration
    5. Modernising patient services
    6. Making services available 24/7
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10. What are the reasons why your organisation is not using digital innovative approaches in healthcare?

    1. The financial implications are too expensive
    2. Lack of the technical capability to manage the devices
    3. Risks associated with safeguarding of patient data
    4. Lack of the technology and or software to manage the data and devices
    5. Others

    N/A – we are using digital innovative approaches.

11. In your opinion, in which of the following areas of your ICT infrastructure do you feel more hindered with regards to implementing digital innovation? Please tick all that apply
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    5. Improving ICT infrastructure organisation-wide

    All of the above

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    6. Others
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