

Ref no: 304051017
From: Public
Date: 05/109/17
Subject: Debt collection

REQUEST & RESPONSE

1. How much money has your trust spent on debt-collection services over the last three financial years?

Please provide this information broken down by financial year for 2014-15, 2015-16, and 2016-17.

2. For the same three financial years, please state how much money was collected by these debt-collection services?

Please break down by the same years as above.

3. At the end of the financial year, what was the largest outstanding debt owed by a single patient? (to clarify, this question refers only to individuals, not companies). Please provide the sum, and state whether the patient was a British patient who had undergone private treatment, or a patient from overseas. Please state what services treatment they received.

If you cannot provide the information requested in questions two and/or three, please just provide the information requested in question one.

Under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.