

Ref no: 174050419  
From: Public  
Date: 05/04/19  
Subject: LAN - NHS Halton CCG

## REQUEST

- Support and Maintenance- e.g. switches, router, software etc
  - Managed- If this includes services than just LAN.
1. Contract Type: Managed or Maintenance
  2. Existing Supplier: Who is the current supplier?
  3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
  4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
  5. Number of Sites: The number of sites, where equipment is supported by each contract.
  6. Hardware Brand: What is the hardware brand of the LAN equipment?
  7. Contract Description: Please provide me with a brief description of the overall contract.
  8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

9. Contract Expiry Date: When does the contract expire?
10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Contact details including name, job title, contact number and email address?

**If the LAN maintenance is included in-house please include the following information:**

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

**If the contract is managed by a 3rd party e.g. Can you please provide me with**

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?
6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

**RESPONSE**

1. **Contract Type:** Maintenance
2. **Existing Supplier:** BTiNET

3. **Annual Spend for each supplier:** Approx. £260k
4. **Number of Users:** Approx. 200
5. **Number of Sites: The number of sites, where equipment is supported by each contract.** Approx. 30
  
6. **Hardware Brand: What is the hardware brand of the LAN equipment?** Cisco
7. **Contract Description: Please provide me with a brief description of the overall contract.** Break fix on hardware for Cisco estate as well as providing technical support in the event of a failure.
  
8. **Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.** Five years.
9. **Contract Expiry Date: When does the contract expire?** 30/05/2024
10. **Contract Review Date: When will the organisation is planning to review the contract?** 6-12 months prior to current contract end date.
11. **Responsible Officer: Contact details including name, job title, contact number and email address?**  
Eric Phipps, Network and IT Security Manager, [Eric.phipps@sthk.nhs.uk](mailto:Eric.phipps@sthk.nhs.uk)