

Ref no: 134180718
From: Public
Date: 18/07/18
Subject: Pathology Department

REQUEST & RESPONSE

1. Does the Pathology Laboratory in your organisation use Demand Management to manage Pathology requests?

Yes

2. If the Pathology Laboratory **does not** make use of Demand Management, why not?

N/A

3. If the Pathology Laboratory **does** make use of Demand Management, what methods do you use?

EG. Is it carried out at time of request, using a function of electronic requesting software or are unnecessary requests screened out once the sample reaches the laboratory?

Electronic advice using electronic software

4. Which Pathology disciplines use demand management the most?

Blood Sciences

5. What tests is demand management most frequently used for?

Routine Haematology and Biochemistry requests

6. How many samples did the Pathology Laboratory in your organisation process last year ([April 17-March 18](#))?

2,814,988 requests

7. How many samples were not tested due to being screened out by using demand management techniques? How is this measured?

Cannot be measured as the demand management advises that the request is unnecessary.

8. Does your organisation promote demand management to clinical staff who request pathology tests? How is it promoted?

Yes via the ordercomms system