

Ref no: 106280219
From: Commercial
Date: 28/02/19
Subject: Patient Transport

REQUEST

1. Do you have a dedicated team responsible for arranging patient transport when they leave your hospital? - Yes / No If NO please explain how patient transport is arranged If YES how many are in this team?
2. Do you provide a 7 day week service?
3. Approximately how many bookings are made each year (if possible please split this into inpatient and outpatient visits)?
4. Who else is involved in the process – Please list each stakeholder for example Nurse, Bed Manager, Sisters/Matrons, Finance, CCG Finance, CCG Transport Provider, Own Transport Department, Other?
5. Do you have your own transport department who transport the patient to their destination? Yes / No
6. What systems and applications do you use to capture and track the transport bookings?
7. Is this an off the shelf/package or in house developed system?
8. Do you have many disputed invoices with the CCGs for Patient Transport

RESPONSE

This service is provided by North West Ambulance Service.

<http://www.nwas.nhs.uk/>