

Ref no: 078140218
From: Press
Date: 14/02/18
Subject: Overseas visitors

REQUEST

I would like to know about charges regarding overseas visitors and charges made to them within your trust during the period from 2015 until the most recent figures available, in accordance with Freedom of Information Act 2000.

1. The total income of the Trust each year.
2. The number of overseas patients who were not entitled to NHS treatment, who were treated by the Trust. (under current overseas patient regulations).
3. Of the patients data provided in question 2, the number of patients who still owe money to the Trust
4. The total combined cost of treatment's that the Trust was entitled to recoup from those patients.
5. The amount of money that has to date been recouped on behalf of the Trust from those patients.
6. The methods used or the name of any debt collection agency, or other agencies currently hired by the Trust to recoup money from overseas patients who were not entitled to NHS treatment.
7. Do they receive a fee for this role or do they receive a percentage of money recovered.
8. When they were employed.

RESPONSE

1. The total income of the Trust each year

Total Income		£
2015/16		313,287
2016/17		349,934
2017/18	Q1 & Q2	183,010

2. The number of overseas patients who were not entitled to NHS treatment, who were treated by the Trust. (under current overseas patient regulations).

2015/16	6
2016/17	6
2017/18	9

3. Of the patients data provided in question 2, the number of patients who still owe money to the Trust

2015/16	0
2016/17	2
2017/18	4

4. The total combined cost of treatment's that the Trust was entitled to recoup from those patients.

	£
2015/16	19,183
2016/17	15,771
2017/18	68,147

5. The amount of money that has to date been recouped on behalf of the Trust from those patients.

	£
2015/16	19,183
2016/17	4,641
2017/18	45,003

6. The methods used or the name of any debt collection agency, or other agencies currently hired by the Trust to recoup money from overseas patients who were not entitled to NHS treatment.

We are not aware of the methods used by the debt collection agency to recover the outstanding debts; The Company we use is CCI Credit management

7. Do they receive a fee for this role or do they receive a percentage of money recovered.

The Trust is initially charged a percentage commission charge of between 5% and 35% depending upon the age and location of the debtor

8. When they were employed

Once the debt is assigned they will continue to chase the debt until recovery or it is deemed not able to be recovered.