

Ref no: 024050918  
From: Public  
Date: 05/09/18  
Subject: 3rd Party Hosting

## REQUEST

I wish to submit a request to the organisation around their hosting contract(s) with 3<sup>rd</sup> party providers.

The type of contract I wish to see is below:

1. Dedicated hosting- Managed environment
2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.
3. Cloud Hosting- [Cloud hosting services](#) provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers.

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?
2. Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?
3. What is the annual contract value for each contract?
4. What type of cloud environment?
  - Private Cloud**- a distinct and secure cloud based environment in which only the specified client can operate.
  - Public Cloud** - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.
  - Hybrid**- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.
6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.
7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.
8. What is the contract period in years? Please include whether the agreement has any extension periods?
9. What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,
10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.

## RESPONSE

- **Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**  
Dedicated internally managed datacentre
- **Who is the supplier of the contract? If possible can you also provide me with the name of vendor, if applicable?**  
Cinos – Telehealth & UK Cloud  
Softcat – Microsoft Azure
- **What is the annual contract value for each contract?**  
Microsoft Azure - £10K  
Telehealth & UK Cloud - £40K for the cloud hosting.
- **What type of cloud environment?**  
Public cloud
- **What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**  
Microsoft Azure – February 2016 Telehealth & UK Cloud – December 2017
- **What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**  
Microsoft Azure – February 2019  
Telehealth & UK Cloud – December 2018

- **When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**

Microsoft Azure – Currently being reviewed

Telehealth & UK Cloud – Currently being reviewed

- **What is the contract period in years? Please include whether the agreement has any extension periods?**

Microsoft Azure – 3 years, No extension period in agreement.

Telehealth & UK Cloud – 1 year

- **What services are provided under the contract? Please do not put hosting, information such as web hosting, file storage, hosted application. The more information the better,**

Microsoft Azure – Storage & Compute

Telehealth & UK Cloud – Hosting video consultations which include the use of:

Cisco DX80 devices & Health Connect Software

- **Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.**

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