

Ref no: 001290818
From: Public
Date: 29/08/18
Subject: Digital order communications and results reporting

REQUEST & RESPONSE

I am writing to you under the Freedom of Information Act 2000 to request the following information.

Please ensure the questions are directed to the responsible officer associated with the security of data / data protection.

As you are aware the implementation of digitised order communications and results reporting, improves safety and efficiency. As part of our research please provide a response to the following questions.

1: Does the Trust have a digital order communications and results reporting solution implemented or in the process of being implemented?

Implemented

2: If a digital order communications and results reporting solution is in place or being implemented:

2a: Who is the solution provider?

System C

2b: What was the cost of implementation?

Part of PAS implementation – not itemized

2c: What is the annual licence/support charge?

Part of PAS/EPR managed service - not itemized

2d: What is the end date of the support contract?

2028

3: If a digital order communications and results reporting solution is not in place: - N/A

3a: How are orders sent now?

3b: How many laboratories does the Trust send to?

3c: What is the name of the Lab system and current version of the software?

3d: What is the number of orders sent by type?

3e: What is the number of orders rejected?

3f: What is the average turnaround time by type and Lab?

3g: Are service level agreements in place?

3h: Is a digital order communications and results reporting solution on the Trust's roadmap?