

Ref no: 652080217
From: Public
Date: 08/02/17
Subject: Hospital security

REQUEST

Please send me:

- i) Who provides security at each of your hospital sites? Where security is supplied by multiple providers please breakdown this provision.*
- ii) How many complaints have been made to the trust in regards to hospital security guards in 2016?*
- iii) For each complaint, please give a short description of the details (where available) and identify which security provider the security officer was employed by.*
- iv) The number of times security guards have been used to restrain patients from January 2016 to the latest available figures? And the departments where the restraint took place?*
- v) Does the trust use security personnel to restrain patients with mental health problems or patients with dementia?*

RESPONSE

- i) The security services at both the Trust's hospital sites are provided by Medirest as part of a Private Finance Initiative (PFI).
- ii) In the year 2016 the Trust received four formal complaints with regards to hospital security staff.
- iii) We are unable to provide the information you require as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trusts obligations under the Data Protection Act 1998. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the Act.

- iv) The Security Department has recorded 128 incidents where their staff have restrained patients from January 2016 through to the end of March 2017. The majority of restraints have taken place in A&E, but can, where required, be anywhere throughout the wards, departments and public areas of the Trust, including external areas.
- v) A great many Trust staff are trained in safe techniques for restraint. Security staff may be used to assist in the restraint of patients but this would always be under the appropriate direction of clinical staff.