

Ref no: 207090819  
From: Press  
Date: 09/08/19  
Subject: Overseas charging

## REQUEST

If you think there are going to be any problems with giving any of the below information, please do get in touch to advise and I'll re-jig the request accordingly:

- 1) Between 23 October 2017 and 23 April 2019, how many ID checks did your trust carry out under the NHS (Charges to Overseas Visitors) (Amendment) Regulations 2017?
- 2) How many patients were found to be chargeable?
- 3) Please provide an anonymised list of what treatments the charges made were for.
- 4) Please give a total amount charged to overseas visitors in that time period.
- 5) How many staff do you employ as part of your overseas visitors team, specifically to enforce the regulations? If no-one holds this as their only role, please provide this in terms of staff hours.
- 6) What is the annual cost of these staff?
- 7) If possible, please provide a breakdown of chargeable patients':
  - a. country of origin
  - b. gender
  - c. category of medical urgency
- 8) Did any patients have bills issued that were later revoked because they were found to be for a treatment that should not have been charged for? If so:
  - a. How many?
  - b. What for?

## RESPONSE

- 1) Between 23 October 2017 and 23 April 2019, how many ID checks did your trust carry out under the NHS (Charges to Overseas Visitors) (Amendment) Regulations 2017?

\*Gathering this information would require a manual sift through all of the information we hold as such, under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

- 2). How many patients were found to be chargeable?

26

- 3) Please provide an anonymised list of what treatments the charges made were for.

\*Gathering this information would require a manual sift through all of the information we hold as such, under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

- 4) Please give a total amount charged to overseas visitors in that time period.

|         |        |
|---------|--------|
| 2017-18 | 77,774 |
| 2018-19 | 35,408 |

From April 2017-March 2019. As do not have access to individual date

- 5) How many staff do you employ as part of your overseas visitors team, specifically to enforce the regulations? If no-one holds this as their only role, please provide this in terms of staff hours.

No specific OV role. Undertaken as part of Private Patient Co-ordinator role.

- 6) What is the annual cost of these staff?

See answer 5 – unable to quantify

- 7) If possible, please provide a breakdown of chargeable patients':
- a) country of origin
  - b) gender
  - c) category of medical urgency

\*Gathering this information would require a manual sift through all of the information we hold as such, under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in regulations. This represents the estimated cost of one person spending 2½ working days in answering the remainder of your questions. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing your request further.

- 8) Did any patients have bills issued that were later revoked because they were found to be for a treatment that should not have been charged for? If so:
- a) How many?
  - b) What for?

No