

Ref no: 135131119
From: Public
Date: 13/11/19
Subject: Spend incurred on translation services

REQUEST

I am writing to obtain information relating to the spend incurred on translation services for non-English speaking patients.

For each of the last 3 financial years (2019/18, 2018/17, 2017/16) how much have you spent on the following:

2. Translation of written information for patients /carers
3. Translation services for patients/carers
4. Employment of translators
5. Employment of advocates for non-English speaking people

and, 6. What are the three most common languages translated?

RESPONSE

The response below is relating to translating services as requested above:

2. Translation of written information for patients/carers:
2018/19 = £3,611.85
2017/18 = £338.00
2016/17 = £358.80

3. Please refer to the answer supplied for the second question as translation relates only to text.
4. The Trust doesn't employ translators.
5. The Trust doesn't employ advocates for non-English speaking people.
6. Polish, Welsh. Arabic