

Ref no: 072180714
From: Not given
Date: 18/07/14
Subject: ICT Configuration

REQUEST & RESPONSE

- 1) How many workstations (desktops, laptops and VDI clients) do you have on your estate? **3120**
- 2) Is your workstation estate covered by a desktop management and asset management software tool? **Yes**
- 3) If so, which vendor and product (eg Microsoft SCCM, Novell ZENworks) do you use? **MS SCCM**
- 4) How many licences do you have currently under maintenance? **3498**
- 5) How many mobile devices (eg Smartphones, Tablets, Blackberry) do you support within your estate? **372**
- 6) Do you have a management/enforcement product supporting mobile devices? 7) If so, which product/s do you use? **Yes, Cisco Meraki,**
- 8) How many licences do you have currently under maintenance? **0**
- 9) Which software product do you use for your IT and general service desk tool? **Frontrange**
- 10) When is the renewal due on the maintenance? **1-Nov-14**
- 11) Do your users make use of cloud-based storage services such as Dropbox? **No**
- 12) Do you currently have a mobile and desktop file sharing solution that allows "Dropbox-like" functionality to your users? **No**
- 13) If so, which vendor and product do you use? **n/a**
- 14) What file transfer solutions (eg FTP, SFTP, SCP) are you using for moving files in and out of your organisation? **sFTP**
- 15) Do you run older (legacy/green-screen/main-frame) systems within your estate? **Yes**
- 16) How do you connect to the older systems (eg terminal emulation)? **Now mainly through frontend EPR solution**
- 17) How do you integrate the older systems with newer technologies (eg GUI/NUI front-end making ODBC calls to older/legacy system)? **Yes**
- 18) Which directory service/s (eg Active Directory, eDirectory, OpenLDAP etc) do you use within your organisation? **Active Directory**
- 19) How many users, service accounts and groups do you have in each directory? **6211, 39, 3256**
- 20) If you run multiple directories, do you synchronise objects between them? **Single Directory**
- 21) If so, which software product do you use? **n/a**