Celebrating your outstanding achievements!

12th Annual Staff Awards Presentation Evening

Excellent Patient Care in World Class Hospitals

Special Edition Awards 2016
Get the party started...
The 12th Annual Staff Awards Presentation Evening was an evening to remember, celebrating the outstanding success of our staff over the past 12 months with style, glamour and plenty of surprises!

Each year, the most anticipated night in the Trust’s social calendar brings together staff from across Whiston and St Helens hospitals at the Liverpool Arena. This fantastic event is funded through ticket sales, fundraising, and the generous donations of the Trust’s partners, so that the event is at no cost to the NHS.

Surprise guest appearances by Will Mellor, Ray Quinn and cast members from Hollyoaks and Gogglebox made the evening one of the most talked about events ever!

Starting In Style

The room was sizzling with excitement as guests gathered for this year’s drinks reception. Staff took the opportunity to catch up with colleagues as the anticipation built for what surprises were in store this year.

As the curtain dropped to reveal the main event room, guests were wowed by the room’s twinkling décor, over 30 tiered glitter balls were ‘floating’ from the ceiling, including a 6 foot glitter ball sparkling over the dance floor and miniature glitter balls sprinkled around the tables. On the stage 17 piece big band, Cole Page and Schwing played Simply The Best as everyone took their seats.

Star Performers

Once everyone was settled at their tables, it was then on with the show.

A special performance by local St Helens dancers, Silhouette Dance Club, began the night with a bang as they rocked the room to classics such as ‘Get the party started’, ‘Don’t stop me now’ and ‘Celebrate’. There was even a surprise in store for some of the Trust’s supporting star guests, as the dancers invited actor Philip Olivier, Hollyoaks star Nicole Barber-Lane, Radio City’s Claire Simmo, plus a few more guests, onto the floor to finish their Strictly Come Dancing routine in style!

The Main Event

Host for the evening, local radio presenter, Kev Seed, then took to the stage to officially open proceedings and welcome staff and guests.

It was then time to show just why we join together to celebrate the fantastic achievements of our staff each year. A special film featuring some of the Trust’s patients was played to the room. The patients emotionally recalled their experiences of being treated at our hospitals and thanked staff for the extraordinary care they had received. The feature also included staff speaking of their pride at working in our
two world-class hospitals, as well as surprise celebrity messages of gratitude from Vice President of the Patients Association, Angela Rippon, Channel 4’s Sunday Brunch presenters Simon Rimmer and Tim Lovejoy and This Morning and Big Brother presenter, Rylan Clarke.

Next, Ann Marr, Chief Executive, took to the stage to present this year’s Special Achievement Awards. Acknowledging the first departments of their kind to receive a rating of Outstanding from the CQC, the four awards were presented to the Outpatients Departments at both St Helens and Whiston hospitals and the Diagnostic Imaging Departments at both St Helens and Whiston hospitals.

Guests then enjoyed a sensational three course meal that was rounded off with a deliciously cheeky version of the children’s party classic chocolate cornflake cake.

During dinner, guests were treated to a spectacular jazz and soul music set as guest performer Cole Page and Schwing entertained with their upbeat tracks and smooth sounds.

**It’s Your Time To Shine**

Following dinner, it was time for what has become one of the most anticipated moments of the evening – the staff film! In typical STHK style, the film featured some fantastic cameo appearances from well-known faces across the Trust as staff were filmed preparing for the special night before they joined together to ‘Reach for stars’.

After all the excitement of the film, the stage glistened with stars as celebrities, who are also prominent supporters of the Trust, presented the 2016 awards recognising all of our staff’s hard work and commitment.

**Cash Bonanza**

The excitement didn’t stop there as Ann Marr, Chief Executive, took to the stage once more to draw the winning ticket of the evening’s spectacular prize draw!

Members of staff were given the opportunity to walk away with an amazing cash prize of £5,000. Sonographers Anna Davies and Lisa Marsh, from the Radiology Department, joined together in their own syndicate and as the realisation dawned that they had the winning number, confetti sprayed the room as they made their way to the stage, cheering with delight, to claim their cash prize!

**Party To Remember**

After all the excitement it was time to get those dancing shoes on, take to the floor and bust those moves. But the surprises didn’t stop there; actor Will Mellor joined Cole Page for a special performance of ‘Don’t Let The Sun Go Down On Me’ before performing a collection of his favourite songs, including ‘Mustang Sally’ and ‘Play That Funky Music.’ Ray Quinn joined in the fun too, requesting to join the band for his own performance that had the crowd on their feet.

The DJ followed, rocking the room till 2am, with the after show party in full swing until 4am.

As ever, the room was filled with lots of fun, laughter and a real sense of pride, as the best team in the NHS joined together to say ‘well done’ we really have had an OUTSTANDING year!
Welcome to our 12th Annual Staff Awards Presentation Evening.

After what has been the Trust’s most successful year to date, I am thrilled that so many of you are here to celebrate your achievements this evening.

When I hear people talking about what makes our Trust stand out from the rest, they talk about the warm and friendly welcome they receive, and the family atmosphere that exists right across our hospitals. This year, this team spirit has been evident in abundance.

Following a challenging year for everyone in the NHS, our Trust received what is the most significant assessment of the care you give to our patients. The Care Quality Commission inspection, which took place last August, rated our Trust as ‘one of the best performing trusts in the country’.

To have St Helens rated as an ‘Outstanding’ hospital and for Whiston to be recognised for providing ‘Outstanding Care’ to patients is a wonderful achievement, which reflects the compassionate and truly individual care that we strive to provide for our patients and everyone who visits our hospitals.

The CQC inspection results are the pinnacle of an incredible year of achievements at the Trust. We have been acclaimed as delivering the ‘Best Patient Experience’ in the NHS as well as providing the ‘Best Patient Environment’ and these awards are national recognition for our hospitals and the excellent standard of service we provide.

These accolades are on top of the incredible feedback I receive on a daily basis from patients and their families. I want to take this opportunity to tell you how proud I am that your achievements, continuous hard work and dedication to patients has been recognised across the country.

The Trust would like to extend a warm welcome to our guests who are here to celebrate with us this evening. I would like to thank our partner organisations for their generous contributions towards the evening. Without their continued support it would not be possible to hold this event at no cost to the NHS. Also, thank you to our celebrity guests, who give their time to make the evening extra special.

Finally, to all those who work incredibly hard to pull this evening together and make this event possible. Our Annual Awards is the envy of many and the team work extremely hard to organise this most enjoyable evening for us all.

I hope you all have a wonderful evening.

Ann Marr
Chief Executive
Our Special Guests ...

The Trust would like to thank our special guests for kindly giving their time for free to support the commitment of our staff by presenting the awards to our winners and attending on the night.

Kev Seed
Master of Ceremonies

Ray Quinn
Actor/Singer

Nicole Barber-Lane
Hollyoaks actress

Jazmine Franks
Hollyoaks actress

Lee and Jenny
Stars of hit channel 4 series Gogglebox

Claire Simmo
Star of stage & Radio City 2 breakfast presenter

Will Mellor
Actor and singer

Scott Hughes
Radio City 96.7 drive time presenter

Paul Sculthorpe
Saints Legend

Philip Olivier
Actor

Ann O’Connor
Granada Reports presenter

Maria Gearing
Granada Reports presenter

Patrick McBride
Milk Tray Man

Andrew Kilmurray
Editor, St Helens Star

Silhouette Dance Club

The fantastic dancers from St Helens’ very own Silhouette Dance Club got the party started with their energetic event opener.
Dancing to party classics such as Shirley Bassey’s version of ‘Get the party started’, Queen’s ‘Don’t stop me now’ and Kool and the Gang’s ‘Celebrate’, the crowd joyously clapped along as the performers created their very own Strictly Come Dancing moment.
The finale of the show involved guests being invited onto the dance floor to join the celebration to rapturous applause, and encouragement from the audience.
The ecstatic members of our local community thoroughly enjoyed their moment in the spotlight and really set the scene for the spectacular night ahead.
The Trust’s social media accounts were kept busy with event-goers sharing their excitement on the night. #STHKstaffawards proved popular with both staff and guests; here are just a few messages from our supporters...

Getting social at the #STHKstaffawards
I am always delighted to share the year’s highlights, achievements and successes on this very special evening. But this year, it is even more special because it has been simply our best year ever! The Trust was acclaimed for delivering the ‘Best Patient Experience’ in the NHS as well as providing the ‘Best Patient Environment,’ national recognition for our hospitals, our services and our staff.

And just when we thought it couldn’t get any better the remarkable results of the Trust’s CQC inspection were announced. Confirming to the rest of the country what we already knew, St Helens and Whiston Hospitals are amongst the very best in the NHS. To have St Helens rated as an outstanding hospital and for Whiston to be recognised for providing outstanding care for patients is a wonderful achievement, which reflects the friendly, compassionate and truly individual care that we strive to provide for our patients and everyone who visits our hospitals.

I am so incredibly proud of all of you, and choosing recipients of this year’s Special Achievement Awards was especially difficult when so many areas across the Trust were recognised by the CQC for their amazing work.

However, there were two departments that stood out just a little...

To receive the accolade of ‘Outstanding’ by the CQC is incredibly rare, to be the first departments of their kind to receive this rating across the entire country is truly remarkable. It gives me the greatest honour to present this year’s Special Achievement Awards to:

Outpatients Department at St Helens and Whiston hospitals AND the Diagnostic Imaging Department, St Helens and Whiston hospitals.”
Excellence in Clinical Care

This award recognises a significant commitment and contribution to delivering high quality care.

Winner

Breast Reconstruction Team

This highly skilled team have received much acclaim for their expert microsurgery breast reconstruction service. Feedback for this team is consistently high with patients commenting that their skilled, personalised and compassionate care has transformed their lives.

Highly Commended:

Duffy Suite

A committed and motivated team who have adopted a true multi-disciplinary approach to enable patients to regain their independence through specialist 1 to 1 nursing and interactive therapy. This year they have taken further steps to significantly enhance patient care with great results.

Paediatrics Department

This dedicated specialist team provide consistently high standards of care to the Trust’s younger patients providing both clinical and emotional support to children and their families. Parents often comment that the staff are a shoulder to lean on and a friend to talk to during difficult times.
Excellence in Service Improvement

This award is to recognise where a clinical or non-clinical service has been enhanced to deliver improvement or increase efficiency.

Highly Commended:

Ward 1A, Frailty Unit
The integrated care team have implemented new care pathways to meet the specific needs of older patients. This approach has the services available and improved efficiency.

Ward 3C, Trauma and Orthopaedics
This ward has reviewed its processes to improve the service it delivers to patients. Changes to the admission procedure has resulted in greater convenience to patients and a shorter length of stay.

Winner
Ward 3E, Gynaecology

This dedicated team are constantly focussed on how they can improve the services available to patients. This year they have introduced a number of initiatives including a new day unit and an enhanced recovery programme.
Excellence in Support Services

This award recognises exceptional service in supporting the delivery of patient care.

Winner

Patient Booking Services

This team provide a consistently excellent service to our patients and ensure the smooth running of appointments at both of our hospitals. They are always willing to do everything possible to support individual needs and requests.

Highly Commended:

Health, Work and Wellbeing Department

This team have the important task of looking after the Trust’s most prized asset – its staff. From fighting flu to providing therapy support and even organising the NHS games, they are passionate about helping every one of our staff be healthy and happy.

Therapies Department

This diverse and dedicated team are an often essential part of a patient’s recovery during their time in hospital and following discharge. They provide a holistic and personalised service and support a wide range of specialties across the Trust.
Excellence in Patient Experience

This award recognises a contribution that has resulted in excellent patient experience.

Winner

Seddon Suite

This innovative rehabilitation unit provides a truly positive and caring environment for patients who have suffered a major trauma or illness. The determination and hard work of the team has helped patients to rebuild their lives.

Highly Commended:

Bleeding in Early Pregnancy Clinic (BEP)

In what are often distressing circumstances, the BEP clinic staff are devoted to providing compassionate care. They excel in their support of patients and families who require their specialised knowledge and advice.

Specialist Palliative and End of Life Care Team

This team strive to provide compassionate care for people coming to the end of their life. They provide unfaltering support to patients and families, guiding them through the most difficult of times with true kindness and empathy.
This highly specialised team work together to provide personalised services to patients suffering from serious illnesses. They provide not just care but also emotional support which is much appreciated by their patients.

Highly Commended:

**Chronic Obstructive Pulmonary Disease Team (COPD)**

Working tirelessly to help those with debilitating, life-changing conditions, this team of specialists provide first class care. Aiming to improve quality of life and offering support and expert advice when it is most needed, they make a huge difference to the daily lives of their patients.

**Inflammatory Bowel Disease Team (IBD)**

This team of highly motivated experts provide invaluable care to those living with chronic long-term conditions. The team are acclaimed for empowering patients to manage their condition and improve their long-term wellbeing.
Employee of the Year

This award recognises the outstanding achievement of individuals within the Trust throughout the year.

Winner

Claire Fraser,
Sister, Emergency Department

Claire excels in her role, delivering care with compassion and kindness. She says her aim is to care for every patient as she would wish her own family to be treated. Colleagues and patients praise her friendly personality and the calm and positive way she deals with even the most challenging situations.

Highly Commended:

Mary McBirnie, Urology Nurse Practitioner

Mary's drive and ambition have transformed urology services and created a unique, mainly nurse-led model of care. She is much admired by patients and colleagues alike, and provides excellent care, delivered with a kind heart and ready smile.

Ragit Varia, Consultant, Acute Medicine

Ragit is a committed and energetic consultant, who is always willing to take on extra responsibilities to achieve improvements in the quality of care delivered to patients. He has led a number of crucial projects and is also a driving force in the continued success and progression of ambulatory care at the Trust.
This committed and motivated multi-disciplinary team has achieved national recognition for delivering stroke services that are amongst the best in the country. They continue to improve patient outcomes year on year and provide the highest standards in the critical recovery period immediately after stroke and beyond.

Highly Commended:

**Department of Anaesthesia**

The department have successfully achieved Royal College of Anaesthetics accreditation in a record breaking 11 months. One of only a few in the country to receive this prestigious accolade, the team work tirelessly to provide a service that achieves the highest standards of patient centred care.

**Ward 1B & 1C Acute Assessment Units**

This hard-working team have managed the ever increasing demand for their service with exceptional professionalism. They provide safe and timely care to acutely ill patients, often with complex needs. Patients often comment on the time, care and attention shown by staff to themselves and their families.
This year’s spectacular prize draw gave everyone at the event the chance to win an amazing cash giveaway of a whopping £5,000.

Thanks to the generosity of our sponsors, staff were able to purchase tickets on the evening for as little as £5, with Sonographers Anna Davies and Lisa Marsh having their lucky ticket drawn from the hundreds entered into the draw.

Presenter Kev Seed built up the anticipation in the room as Ann Marr, Chief Executive, drew the winning ticket. To screams of joy, Anna and Lisa made their way to the stage as the girl’s fellow colleagues from the Radiology Department congratulated the lucky winner with rapturous applause!

*Congratulations Anna and Lisa, enjoy your spending!*
The night was awash with amazing performers as guest stars took their turn to put on a show right throughout the evening.

The incredible Cole Page and Schwing created an electric atmosphere with their 17 piece big band wowing the crowd from beginning to end with crowd favourites from Michael Buble, Frank Sinatra and a host of Rat Pack classics.

Cole charmed guests with his silky tones and charismatic charm, encouraging audience participation from the Milk Tray Man, Patrick McBride and Gogglebox’s Jenny Newby.

Next up was Ray Quinn, star of screen and X Factor fame, who took to the stage twice throughout the evening to show off his incredible vocal talents. Ray had the room on their feet dancing to his energetic dance tunes, reminding everyone of his exceptional talent. Ray was a great sport throughout the event, taking time to talk with staff and have many selfie highlights with those in attendance.

Surprise performer, star of Line of Duty, actor and singer Will Mellor amazed the eager crowd with his passionate performance and really had the arena rocking!

The evening’s special guest singers appealed to everyone in the room with their diverse and impressive musical performances. Staff and guests danced the night, and most of the morning, away!
A Night to Remember ...
A Big Thank You

to Our Sponsors

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