

Ref no: 103300619
From: Public
Date: 30/06/19
Subject: Overseas Visitors

REQUEST

1. Please tell me how much is owed to the trust by overseas visitor patients (this is for all years, not just 2019).
2. Please tell me the largest amount owed to date by one patient.
3. If possible, please tell me which year, they were treated in, which department and their country of nationality.
4. Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the trust.
5. Please tell me whether the trust contracts any debt collection firms to collect the money from overseas patients who owe money to the trust.
6. If possible, please provide the names of these firms.
7. If possible, please state how much the trust paid to these debt collection firms in 2018/19.
8. Please state how much was collected by the trust from overseas visitors in a) 2018/19 and b) 2017/19

RESPONSE

1. Please tell me how much is owed to the trust by overseas visitor patients (this is for all years, not just 2019).

2011/12	2810.00
2012/13	1312.00
2013/14	10075.00
2014/15	2428.27
2015/16	-

2016/17	4789.50
2017/18	21304.27
2018/19	4210.38
2019/20	4456.20

2. Please tell me the largest amount owed to date by one patient.
£16021.50
3. If possible, please tell me which year, they were treated in, which department and their country of nationality.
4. 2017/18 Inpatient treated by cardiology and geriatric medicine.
Nationality USA
5. Please tell me how many overseas visitor managers and overseas visitor officers are currently employed by the trust.
2 fulltime overseas officers who undertake additional duties not related to overseas visitors.
5. Please tell me whether the trust contracts any debt collection firms to collect the money from overseas patients who owe money to the trust.
Yes
6. If possible, please provide the names of these firms.
CCI
7. If possible, please state how much the trust paid to these debt collection firms in 2018/19.
£3301.77 for all Trust debt collection which includes debt related to overseas visitors
8. Please state how much was collected by the trust from overseas visitors in a) 2018/19 and b) 2017/19
2018/19 £31198.00
2017/18 £53602.00 assuming b) is 2017/18 and not 2017/19