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From: Commercial
Date: 22/03/17
Subject: Trust Catering

REQUEST

My name is Jennifer Wiget and I am a student at the University of Bern (Switzerland). For my studies I have to spend six months abroad, therefore I am currently doing an internship at trakhUPFER in Liverpool. They gave me the task to do some research on how the biggest hospitals in the UK do their catering and how their purchasing process in the catering department works. Concerning this I have a few questions I would like to ask you:

From the NHS list of hospitals I gathered that you have about 770 beds at the Whiston Hospital, is that still correct?

From that same list I have seen that your meals are delivered by a contracted caterer, please correct me if I'm wrong here? May I ask if these delivered meals are provided in a 'cook chill' or 'cook freeze' way?

Now my follow-up questions from this are:

-Whether your site offers bulk or plated service?

- Bulked
- Plated

- Do you use plastic or china cutlery and plates?

- Plastic
- China

- When it comes to your purchasing process in the catering sector, do you have a centralized system with a purchasing department or are the individual people allowed to make their orders themselves (up to a certain limit)?

- Centralized system
- Decentralized system

- Where do you get the information about the products you need from?

- Manufacturer
- Dealer
- Purchasing department
- Internet

- o Price list
- o Others: _____

- Are those who you get your information from the ones you also buy from or do you use a different authority for that?

- o Manufacturer
- o Dealer
- o Purchasing department
- o Internet
- o Price list
- o Others: _____

-From whom do you buy your products in the end?

- o Manufacturer
- o Dealer

- Last but not least would it be possible to get the contact details of your catering manager (as in first and surname, phone number and email address)?

RESPONSE

<https://www.england.nhs.uk/statistics/statistical-work-areas/bed-availability-and-occupancy/bed-data-overnight/>

1. Neither, The Trust uses stemplicity system for cooking patient food at ward level.
2. Plated
3. China
4. Centralised system
5. Purchasing Department
6. Manufacturer
7. Manufacturer
8. Jane Mathers 0151430 7010 Jane.Mathers@sthk.nhs.uk