

Ref no: 735210317  
From: Press  
Date: 21/03/17  
Subject: Patients blacklisted from the trust

## REQUEST

I would like to know the numbers of patients who have been 'blacklisted' by the trust.

I've used the word 'blacklisted' as an umbrella term to also refer to those who have been refused care, or referred to another NHS service provider because of issues with their relationship with the trust – ie violent towards staff, abusive towards staff, nuisance, persistent complainer, irrevocable breakdown in relationship, etc.

### **For each of the last 10 years please tell me:**

How many patients were 'blacklisted' from the trust?

And for each patient please tell me:

1. Their sex
2. Their age
3. Where they were 'blacklisted' from (eg department name, several departments, whole trust)
4. Reason why (eg violent towards staff, abusive towards staff, nuisance, persistent complainer, irrevocable breakdown in relationship)
5. Detail behind the reason (eg staff member punched, breakdown in relationship due to unresolved complaints etc)
6. Whether they are still 'blacklisted'

If a patient was 'blacklisted' for more than one year, please make clear in the figures

## RESPONSE

We are unable to provide the information you require as to release this data could lead to the identification of the person(s) involved due to the low numbers involved, and would breach the Trust's obligations under the Data Protection Act 1998. Accordingly, this aspect of your request is exempt from disclosure under the terms of Section 40(2) of the Act.