

Ref no: 447221217
From: Commercial
Date: 22/12/17
Subject: Software

REQUEST

We are reviewing our FOI/DPA/SAR software systems and wondered if any of you have any experience of systems currently on the market?

May I please ask:

1. What FOI/DPA/SAR software system is currently in use?
2. Does it offer redaction capability?
3. The supplier of this system?
4. Set up cost?
5. Annual cost?
6. Or contract value?

Any additional comments /recommendations / feedback would be gratefully appreciated.

RESPONSE

The Trust utilises Microsoft Office products to manage its FOI/DPA and SARs. As a result this FOI is not relevant to this Trust.