

Ref no: 421181217
From: Public
Date: 18/12/17
Subject: Network and Telecoms

REQUEST & RESPONSE

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

I have sent this request before but some of the contract have now expired can you please send me an update.

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?

Virgin

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

31/03/2020

2. **Fixed Line- Contract Duration-** the number of years the contract is for each

5 years

3. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

SIP

4. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

We have 2x SIP Trunks

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

Virgin

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

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8. **Minutes Landline Monthly Spend -** Monthly average spend. An estimate or average is acceptable.

£3,300

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

5 years

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Approximately 3,500

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

N/A

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

N/A

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

N/A

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

Virgin

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide

me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

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17. **Contract Description:** Please can you provide me with a brief description of the contract

The contract provides point to point resilient WAN connectivity for the Hospital sites and the overlaying break fix and account management/ billing services.

18. **Number of sites:** Please state the number of sites the WAN covers. Approx. will do.

3

19. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

£54,000

20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract.

October 2018

21. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

Matthew Connor, Matt.connor@sthk.nhs.uk

Deputy Director of Informatics

0151 676 5665

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.