

Ref no: 163200717  
From: Public  
Date: 20/07/17  
Subject: Corporate Software Information

## REQUEST

You sent the response below in my last FOI:

We do not have the information required as we do not support any of the systems that is being asked about i.e. ERP, CRM, HR, Payroll, and Finance.

I am now asking:

**How are these services done within the trust?**

## RESPONSE

- The NHS HR and Payroll system ESR Electronic Staff Record and hosted nationally by IBM