

Ref no: 115050319
From: Commercial
Date: 05/03/19
Subject: Computer Assisted Facilities Management system

REQUEST & RESPONSE

1. Does your NHS Trust use a computer assisted facilities management system?

At St Helens and Whiston Hospitals hard FM services are provided by Vinci Facilities Management and they use a computer assisted facilities management system as part of their contract.

2. If no, are there ongoing plans to purchase a computer assisted facilities management system in the future?

N/A

3. What is the name of the computer assisted facilities management system (product name) and which company is it purchased from?

V Nexus (Maximo) is under license from IBM.

4. Provide brief information on the process in use at the NHS Trust to manage reactive and planned maintenance work including how this is recorded and scheduled.

This is an on-line process via the CAFM system. Trust staff log Reactive Work Orders from the wards/departments and can track the progress of the works on the live system. Planned work orders are also entered into the CAFM system and automatically dispatched via email to the Contractor or direct to the Vinci technicians.

The Vinci Help Desk then monitors and manages the works with the assistance of both Hard and Soft FM providers' management teams.

5. Value of the current contract, date of commencement and date of expiry.

This system is contracted for use by the whole of Vinci Facilities Group not just St Helens and Knowsley Teaching Hospitals and therefore the costs of providing the service are within the whole Project Agreement costs.

6. Who is responsible for ensuring the computer assisted facilities management system meets the NHS Trust's requirements?

This is a PFI Project, so Vinci Facilities works to the specification within the Project Agreement signed in 2006 by all parties. There are a number of KPIs which are reported to the Trust as part of the overall contract monitoring.