

Ref no: 087010617  
From: Commercial  
Date: 01/06/17  
Subject: Local Area Network Information (LAN)

## REQUEST

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

**Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:**

- **Support and Maintenance- e.g. switches, router, software etc**
  - **Managed**
  - **Installation**
  - **Cabling**
1. Existing Supplier: Who is the current supplier for each contract?
  2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
  3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.
  4. Number of Sites: The number of sites where equipment is supported by these contract.
  5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software
  6. Hardware Brand: What is the hardware brand of the LAN equipment?
  7. Contract Description: Please provide me with a brief description of the overall contract.
  8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.
  9. Contract Expiry Date: When does the contract expire for each contract?

10. Contract Review Date: When will the organisation is planning to review the contract?
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?

## RESPONSE

1. Existing Supplier: Who is the current supplier for each contract?  
**BT iNet for Switches, Routers etc.**  
**Audit Comms for Cabling.**
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.  
**BT iNet £ 145,000**  
**Audit Comms £ 30,000**
3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.  
**Approx. 7,500 users**
4. Number of Sites: The number of sites where equipment is supported by these contract.  
**2**
5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software  
**Maintenance and software**

6. Hardware Brand: What is the hardware brand of the LAN equipment?  
Cisco
7. Contract Description: Please provide me with a brief description of the overall contract.  
The contract covers software and hardware replacements for faults and basic procedural help with configuration and advice. Also provides latest software versions.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.  
5 years.  
As the tender was for 5 years it comes under the CCS terms and conditions which state:  
*“The normal duration of call-off contracts placed under this framework is expected to be 5 years with options for 2 annual extensions. The extension options will enable a maximum contract term of 7 years to be exercised only where there is a specific transition or business transformation need to be addressed.”*
9. Contract Expiry Date: When does the contract expire for each contract?  
31/03/2019
10. Contract Review Date: When will the organisation is planning to review the contract?  
31/03/2018
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?  
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