

Ref no: 075150219
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Date: 15/02/19
Subject: Digital Dictation

REQUEST

1. Does your Trust use digital dictation? If yes please could you answer the following:
 - Name of solution
 - Name of supplier
 - Date installed
 - Which departments currently use digital dictation?
 - Are you planning to replace current digital dictation solution?
 - What are the timescales for replacement?
2. Does your Trust have an in-house transcription service / typing pool?
3. Does the Trust outsource transcription services? If you do, please could you tell me when your current contract is due to be reviewed?
4. The name, job title of the person responsible within the Trust for clinical work flow?

RESPONSE

1. Does your Trust use digital dictation? If yes please could you answer the following:
 - a. Name of solution
WinScribe Digital Dictation
 - b. Name of supplier
WinScribe/Nuance

- c. Date installed
2011
 - d. Which departments currently use digital dictation?
All with exception of Radiology
 - e. Are you planning to replace current digital dictation solution?
No
 - f. What are the timescales for replacement?
n/a
2. Does your Trust have an in-house transcription service / typing pool?
Yes
3. Does the Trust outsource transcription services? If you do, please could you tell me when your current contract is due to be reviewed?
N/A
4. The name, job title of the person responsible within the Trust for clinical work flow?
Anne Stott, Directorate Manager and
Clare Jones, Associate Directorate Manager