

Ref no: 043040219
From: Press
Date: 04/02/19
Subject: End-of-life pathway

REQUEST

1. Please list the number of patients **per year** placed on an end-of-life pathway (LCP or otherwise) or end-of-life care plan between the years 2011 - 2018.
2. Please detail the number and type of complaints relating to end of life care **per year** for the years 2011 - 2018. Please detail the nature of the complaint (e.g. poor communication, issues to do with consent, or the care itself etc) and whether the complaint was upheld.

RESPONSE





1. STHK ceased using the LCP as a Trust document to support the care provided to the dying individual in January 2015.

Following the review and recommendations set out by the Leadership Alliance, the Trust, in conjunction with local community clinical staff, created a care plan called the Individual Care and Communication Record (ICCR). This care plan was based on the 5 key recommendations as stated in One Chance to Get it Right report (Improving people's experience of care in the last few days and hours of life).

Year	Total RIPs	Total ICCRs
2018	1654	811
2017	1605	706
2016	1526	680
2015 August – December	613	214

No data available for 2011 – 2014.

3. Please see below with embedded reports.

Year	Total number of complaints received	Report embedded/attached
2011/12	0	
2012/13	0	
2013/14	0	
2014/15	0	
2015/16	8	Yes  Response Request 043040219 2015 16 c
2016/17	29	Yes  Response Request 043040219 16 17 dat
2017/18	23	Yes  Response Request 043040219 17 18 dat
2018/19 (TO-DATE)	13	Yes  Response Request 043040219 18 19 dat