

Ref no: 041050517
From: Press
Date: 05/05/17
Subject: Hospital TVs

REQUEST

Under the Freedom of Information Act I would like to request information about the cost to in-patients of the television and personal entertainment offered on wards at each of the hospitals for which you are responsible.

Please state, on wards where television use is offered, whether or not in-patients are charged for its use.

If so please outline what rate is offered to in-patients (how much they pay for its use, eg £3 per hour).

Please state whether or not they need to purchase a card to charge with funds, and if so, please state whether a refund is offered should the in-patient not use all their card 'credit'.

Please state whether or not this service is supplied to the NHS by a private provider.

Please name the private provider.

RESPONSE

At Whiston hospital the patient bedside entertainment systems are provided by Hospedia. Basic radio and television channels are free to use at designated times throughout the day.

Additional channels, movies and internet services can be accessed by purchasing time limited packages ranging from £5 up to £20 depending on the duration and time slot chosen.

Any credit left on the system when the patient is discharged can be refunded.

On the two wards at St Helens hospital basic television programmes are provided free of charge to patients by the Trust.