

Ref no: 035280519
From: Public
Date: 28/05/19
Subject: GP streaming in A+ E departments

REQUEST

I'm a reporter for Pulse and I'm looking into GP streaming in A+E departments and would like a few questions to be answered under the Freedom of Information Act.

Please could you provide three answers to each separate question – the first covering the time period **1st October 2016 – 30th September 2017**, the second covering the time period **1st October 2017 – 30th September 2018** and the third covering the time period **1st October 2018 – 31st March 2019**.

1. Do you have streaming in place in your A+E department? (For each of the time periods specified.)

If not then ignore the remaining questions. If yes, please answer the following:

2. Is the streaming service manned exclusively by GPs?
3. If it is not run exclusively by GPs, what other clinical staff run the service?
4. If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?
5. What are the opening hours of the streaming service?
6. What was the overall number of patients that attended A+E?

7. What number of those patients were seen through the A+E streaming service?
8. What was the overall number of A+E patients who were admitted to hospital?
9. What was the overall number of A+E patients who were redirected/referred to another service?
10. What was the overall number of A+E patients who were discharged?
11. What % of patients spent four hours or less in A+E?

RESPONSE

1. Do you have streaming in place in your A+E department? (For each of the time periods specified.) If not then ignore the remaining questions. If yes, please answer the following:

1st October 16 – 30th September 17 - No
1st October 17 – 30th September 18 - Yes
1st October 18 – 31st March 19 - Yes
2. Is the streaming service manned exclusively by GPs?

Yes
3. If it is not run exclusively by GPs, what other clinical staff run the service?

N/A
4. If there is a mix of GPs and non-GP clinicians running the service, what is the percentage of shifts that include a GP vs shifts that do not include a GP?

N/A
5. What are the opening hours of the streaming service?

12 noon to 11pm

6. What was the overall number of patients that attended A+E?

	Attendances
1st October 2017 and 30th September 2018	113,886
1st October 2018 and 31st March 2019	58,411

7. What number of those patients were seen through the A+E streaming service?

	GP Stream
1st October 2017 and 30th September 2018	4,538
1st October 2018 and 31st March 2019	1,884

8. What was the overall number of A+E patients who were admitted to hospital?

	Admitted
1st October 2017 and 30th September 2018	51,147
1st October 2018 and 31st March 2019	26,350

9. What was the overall number of A+E patients who were redirected/referred to another service?

	Redirected/Referred
1st October 2017 and 30th September 2018	54,519
1st October 2018 and 31st March 2019	26,881

10. What was the overall number of A+E patients who were discharged?

	Discharges from A&E
1st October 2017 and 30th September 2018	3,682
1st October 2018 and 31st March 2019	3,296

Please note patients are discharged prior to being redirected/referred (Q9), therefore total discharges including redirected/referred are as below

	Discharges incl. Redirected/Referred
1st October 2017 and 30th September 2018	58,201
1st October 2018 and 31st March 2019	30,177

11. What % of patients spent four hours or less in A+E?

	% less than 4 hours in A&E	% less than 4 hours in A&E (Mapped)
1st October 2017 and 30th September 2018	75.6%	85.7%
1st October 2018 and 31st March 2019	72.5%	86.0%