

Ref no: 026110918  
From: Public  
Date: 11/09/18  
Subject: Mortuary Services

## REQUEST

I am writing on behalf of the Mortuary service at the Royal Oldham Hospital. We are looking into how we can improve and streamline our service here. As a result of this, we wondered if you could spare us a little time to answer a few questions;

- Do you have a set fee which is charged to funeral directors if they do not collect a deceased patient when their paperwork is complete?
- If so, do you give a time frame e.g. 24 Hours from the completion of paperwork to collection of the deceased patient?
- If you do have a set charge, what is this fee per day?

## RESPONSE

- Do you have a set fee which is charged to funeral directors if they do not collect a deceased patient when their paperwork is complete?

**NO**

- If so, do you give a time frame e.g. 24 Hours from the completion of paperwork to collection of the deceased patient?

**N/A**

- If you do have a set charge, what is this fee per day?

**N/A**