

Ref no: 584060117
From: Commercial
Date: 06/01/17
Subject: BACS payments and Direct Debit

REQUEST & RESPONSE

I am writing to you under the Freedom of Information Act 2000 to request the following information from Finance (Accounts Receivable/Payable) and IT (Information Technology):

- Who provides the organisations BACS payments and Direct Debit collection software? - **Not known. This is organised through NHS Shared Business Services, the Trust's Finance and Accounting (F&A) provider.**
- Please provide a list of your suppliers of the above software. – **See answer above.**
- How you came to the decision to choose these companies? – **Not decided by Trust but by the Trust's F&A provider.**
- Are these solution(s) hosted on premise or cloud hosted? – **See answer above.**
- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016. - **None. Done via NHS Shared Business Services.**
- When does your current contract(s) with BACs payment and direct debit collection software expire? - **N/A (see above answers).**
- Will this service(s) be tendered and if so where? - **Not known as done via NHS Shared Business Services.**

- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period? - **Not known as done via NHS Shared Business Services.**
- With whom does the organisation hold its primary bank account? - **Natwest via the Government Banking Service.**
- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation? - **No.**
- What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.). - **BACS, Faster Payments, CHAPS, Foreign payments, Cheques, Inter-account NHS transfers.**
- Who is the person responsible for BACS processing and Direct Debit collection software? **NHS Shared Business Services (no named person)**
 - Name
 - Position
 - Telephone Number
 - Email

Please provide the information below each question, signifying your response(s) by a change of font or highlighted text, spaced between other questions.