

Ref no: 126081119
From: Commercial
Date: 08/11/19
Subject: Ophthalmology

REQUEST

How many patients do you have on your waiting lists who require a follow-up appointment in ophthalmology?

1. Over the last year (ie from November 2018 to October 2019), how many patients exceeded the length of time requested by their consultant/doctor before being seen for an ophthalmology follow up appointment?
2. How long had they waited past their target date? Please give the total number and also break down by the following categories.
 - Under a month
 - One month to six months
 - Six months to a year
 - Over a year.
3. In how many of these cases was a harm review carried out?
4. What are the criteria for carrying out a harm review?
5. Did the harm reviews reveal any patients had come to harm (please give numbers and the degree of harm suffered)?
6. Please also attach internal or external reports relating to issues with follow up appointments in ophthalmology.

RESPONSE

Our patient administration system (PAS) does not currently provide this information. Gathering this information would require a manual undertaking which would exceed the time/cost. Please refer to the exemption below.

Under section 12 of the Freedom of Information Act St Helens & Knowsley Teaching Hospitals Trust does not have to comply with a request if we estimate that the cost of complying with your request would exceed the appropriate limit of £450. The appropriate limit has been specified in the regulations related to the Act. This represents the estimated cost of employees spending 18 hours to undertake answering the applicant's questions. Under section 12 of the Freedom of Information Act the

Trust is not obliged to comply with your request and we will not be processing your request further.