

Ref no: 107280218  
From: Commercial  
Date: 28/02/18  
Subject: Equality and Diversity training

## REQUEST & RESPONSE

1) What Equality and Diversity training does St Helens and Knowsley Teaching Hospitals NHS Trust provide to its healthcare professionals staff?

**E and D awareness training at induction when starting in post in the Trust**

**Level 2 E and D training for preceptorship nurses and midwives**

**Human Rights in Healthcare workbook**

2) What refresher training if any do healthcare staff receive in regards to Equality and Diversity?

**This training is required to be updated every 3 years, sooner if there are any changes in legislation**

a) Does this include an elements relating to LGBT issues and LGBT patients?

**Yes, in addition currently developing more in depth training/awareness around LGBT issues**

3) I wish to request information relating to the number of complaints made to St Helens and Knowsley Teaching Hospitals NHS Trust relating to LGBT patients and healthcare professionals.

I would like information on the number of complaints relating to:

- a) Allegations of discrimination on the grounds of LGBT status.
  - i. Patients made about practitioners **Nil**
  - ii. Staff made against colleagues both medical and non medical.

**Nil**

b) Allegations of wrongful treatment on the grounds of LGBT status. Complaints made by patients or their friends or family. Treatment received from any healthcare practitioner.

**Nil**

c) Complaints made by LGBT patients in regards to the provision of care.

**Nil**

d) Complaints made by LGBT healthcare professionals on the grounds that they have been discriminated or suffered bullying by colleagues because of their LGBT status.

**Nil**

4) I would also like the outcomes of these complaints in regards to:

a) closed with no further action

b) disciplinary action taken against the healthcare professional involved and what action was taken.

**N/A**

5) I would like to know the details of whether the healthcare professional complained about qualified either in the UK or abroad?

I would like to number of complaints in the last 18 months.

**N/A**