

Ref no: 017140518
From: Public
Date: 14/05/18
Subject: Soft Facilities Management Contracts

REQUEST

This is a request under the Freedom of Information Act

Re: NHS - Soft Facilities Management Contracts

1. Please state the full name of your Trust
2. Please state which Soft FM service lines (if any) are outsourced such as:
 - § Patient Catering
 - § Retail Catering
 - § Cleaning
 - § Ward Hostess
 - § Portering
 - § Security
 - § Car parking
 - § Reception
 - § Helpdesk
 - § Waste management
 - § Ancillary services such as Pest Control, Window Cleaning, Hygiene Services, Grounds maintenance, linen and laundry
 - § Other – please specify
3. Please state the site names where those services take place

4. Please state which company (s) holds which Soft FM service lines
5. Please state the core contract start date and end date of your current Soft FM services.
6. Please state whether there are any provisions for contract extensions (including how many years and the extension terms). If yes, please state if the contract extension been awarded
7. Please state the annual total value of each service line for the year 2017/18?
8. At the end of the contract term, does the Trust intend to go to market to outsource the services again?
9. If not, what options will the Trust consider (such as reverting to an in house service delivery or establishing a wholly owned subsidiary of the Trust?)
10. If no Soft FM services are currently outsourced, is the Trust likely to consider outsourcing during the next 5 years?

RESPONSE

NHS - Soft Facilities Management Contracts

1. St Helens and Knowsley Teaching Hospitals NHS Trust.
2. The following Soft FM service lines are outsourced:-
 - Patient Catering
 - Retail Catering
 - Cleaning
 - Ward Hostess
 - Portering (excluding Newton Community Hospital)
 - Security
 - Car parking
 - Reception

- Helpdesk
 - Waste management
 - Ancillary services such as Pest Control, Window Cleaning, Hygiene Services, Grounds maintenance, linen and laundry
3. St Helens Hospital, Whiston Hospital and Newton Community Hospital.
 4. At St Helens and Whiston Hospitals the Facilities Management Services are provided under the Trusts PFI (private finance initiative) contract with NewHospitals, which also provides the hospital buildings and infrastructure. The Trusts PFI contract term is for a period of 35 years which runs to August 2047.
The company which hold the Soft FM service lines are Medirest..

At Newton Community Hospital the services are provide through Community Health Partnerships (CHP), with the exception of the Laundry Service which is provided by Pennine Acute Trust.
 5. At St Helens and Whiston Hospitals the contract start date with Medirest is from 2018 to be reviewed in 2028.

At Newton Community Hospital the contract start with CHP is from 2018 to be reviewed in 2033, the Laundry contract start date with Pennine Acute Trust is from 2016 to be reviewed in 2019.
 6. The Soft FM services element of the contract indicates that contractually these services can be benchmarked and renewed for a further period of five years.
 7. The Trust provides an indication of FM Costs within the annual ERIC return to the Department of Health and these are publicly available (efm.hscic.gov.uk).
 8. At the end of the contract term the Trust has an option to benchmark and/or market test these services.
 9. n/a
 10. n/a