

## Part 1: Healthcare Security Management (England) Research Survey (Accredited LSMSs)

This survey is solely for Accredited LSMSs. For Non-Accredited Healthcare Security Managers, please completed the **Healthcare Security Management (England) Research Survey (Non-accredited Healthcare Security Managers)** survey.

There are specific complimentary surveys for this operating as Healthcare Security Managements who are practicing without the accredited qualification, and also for SMDs.

Since the disbanding of NHS Protect there are a number of questions from the industry in terms of governance, training and competency.

For the research and dissertation module of my MSc, I intend to evaluate the effectiveness of NHS Protects legacy arrangements with regards to competency and governance of Security Management in the NHS in England.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at [21314814@bucks.ac.uk](mailto:21314814@bucks.ac.uk).

There are two parts to this survey.

Q1

Do you hold an Accredited Local Security Management Specialist (ASMS/LSMS) qualification?

| Yes | No |
|-----|----|
| x   |    |

Q2

Do you hold an SIA Licence?

**This questionnaire has been completed by 3 members of Trust staff. Please see their answers in the table below.**

| Yes Frontline | Yes Non-frontline | No Expired | No I've never been licenced |
|---------------|-------------------|------------|-----------------------------|
| X             |                   |            |                             |

| Yes Frontline | Yes Non-frontline | No Expired | No I've never been licenced |
|---------------|-------------------|------------|-----------------------------|
|               | X                 |            |                             |

| Yes Frontline | Yes Non-frontline | No Expired | No I've never been licenced |
|---------------|-------------------|------------|-----------------------------|
|               |                   |            | X                           |

Q3

Do you believe that the NHS Protect LSMS/ASMS training was comprehensive enough to produce competent Healthcare Security Managers?

| Yes It was comprehensive enough to meet the required needs | Yes It was effective as a foundation course | Neutral It covered some of the aspects, but could have gone further | No It did not give me the competencies I required | No It was wholly inadequate |
|--|---|---|---|-----------------------------|
|  |   |   |   |                             |

**Please note:** the Act gives a general right of access to all types of recorded information held by public authorities. We are not required to create new information to respond to a request, or give a judgement or opinion that is not already recorded. As this question is asking for an opinion it falls outside the scope of the Act.

Q4

What standards do you as a healthcare security manager work/refer to?

| Legacy NHS Protect | PD CEN/TS 16850:2015 | ISO/BS | Other |
|--------------------|----------------------|--------|-------|
| X                  |                      |        |       |

Q5

Do you, or any of your staff operate under the 'in-house' exemption of SIA licencing?

| Yes | No |
|-----|----|
| X   |    |

Q6

Does your organisation utilise the CJIA (sections 119 and 120) legislation to remove nuisance persons from site?

| Yes | No |
|-----|----|
|     | X  |

Q7

In your organisations security department, how many staff are in-house, and how many are contracted in?

| In-house<br>(Directly employed by the<br>Trust/Organisation)<br>(Number) | Contracted<br>(Not employed by the<br>Trust/Organisation)<br>(Number) |
|--|---|
| 15   | 18  |

Q8

Do you, as an LSMS/Security Manager, hold duties in addition to security management?

(e.g FM/EPRR/H&S etc.)

| Yes   | No |
|---|----|
| Head of Non Clinical Risk + Strategic Security Lead |    |
| Car Parking   |    |
| Logistics Services                                  |    |

Q9

What relevant Security Qualifications do you hold, or are you studying for? (these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)

|  |
|--|
| Accredited LSMS<br>CCTV Licence<br>Door Supervisors Licence<br>Facilities Management<br>Level 4 Accreditation in Security Management<br>NEBS Diploma in Management |
|--|

Q10

Does your Organisation believe that the NHS Protect Self Review Tool (SRT) was adequate as a tool to complete a self-assessed continuous improvement framework and benchmark?

| Yes<br>It was useful<br>and should<br>still be used | Yes<br>It was useful, but<br>it is no longer<br>required. It<br>should not be<br>revisited | Yes it was<br>useful, but<br>would benefit<br>from<br>modernising | No<br>It has had its day and<br>is irrelevant now | N/A: I am not<br>aware of this tool<br>or its<br>appropriateness |
|---|--|---|---|--|
|   |  |   |   |  |

**Please note:** the Act gives a general right of access to all types of recorded information held by public authorities. We are not required to create new information to respond to a request, or give a judgement or opinion that is not already recorded. As this question is asking for an opinion it falls outside the scope of the Act.

*Please now move to Part Two below.*

## **PART 2: Healthcare Security Management (England) Research Survey (Learning Content)**

For a number of years NHS Protect and the NHS SMS delivered LSMS training. This was subsequently adopted by the Security Management Professional Accreditation Board.

Using the Model of KATE to assess competence (Knowledge, Aptitude, Training and Experience), and so it is suggested that learning is an essential foundation to an individual to assume responsibilities of security management within an NHS Trust in England.

This survey looks at the broad areas, or Learning Outcomes (LOs), required to allow Healthcare Security Managers to start with a base knowledge to allow a firm foundation prior to adopting the role of Security Manager within the NHS in England in the broadest term and assuming the individual may come from outside of the health industry, or from a non-security background.

Your time in this concise, 10 short question survey will be invaluable to both my research and the industry. I will make the findings of this survey available (anonymised) via the National Association for Healthcare Security (NAHS) and the FutureNHS Collaboration Platform for NHS Security Managers to refer to.

This survey captures no personal data and as such does not breach any Data Protection legislation (DPA 2018/GDPR).

This survey has been assessed and deemed appropriate in terms of ethical impact.

Anyone wishing to provide further information relevant to this survey may do so by emailing the researcher at [21314814@bucks.ac.uk](mailto:21314814@bucks.ac.uk).

Please score the following questions based on the following system:

3 = Essential

2 = Desirable

1 = Not required

0 = Irreverent

Q1

Law and Legislation:

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q2

Threat Assessment and Risk Management

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q3

Corporate Security Management

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q4

Healthcare Leadership and Management

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q5

Information Security (Cyber) Management

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q6

Security Governance and Compliance

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q7

Emergency Planning, Resilience and Response (EPRR)

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q8

Business Management (SFIs, Business Plans etc.)

| Response         | Tick |
|------------------|------|
| Essential (3)    |      |
| Desirable (2)    |      |
| Not required (1) |      |
| Irrelevant (0)   |      |

**\*See note below**

Q9

What other areas does your organisation deem are essential to see on a training course, or program, to give the foundations to a new practitioner entering Healthcare Security Management, whether that be from within the healthcare environment, from outside of healthcare, from a peripheral sector (FM, Risk, H&S etc.), or coming from the frontline ranks of security?

**\*See note below**

Q10

Finally, to quantify your response, what relevant security qualifications do you hold (if any), or are you studying for?

*(these may be as a practitioner (CCTV qualification) or as a manager (e.g. Foundation Degree in Security Management), please include relevant periphery qualifications such as NEBOSH, Business Continuity, MSc Healthcare Leadership & Management etc.)*

Accredited LSMS  
NEBOSH General Certificate (Distinction)  
NEBOSH Fire Certificate (Distinction)  
IEME Environmental Certificate(Distinction)  
Studying for Level 6 NEBOSH Diploma in Occupational Safety & Health  
CCTV Licence  
Door Supervisors Licence (front line)

**Please note:** the Act gives a general right of access to all types of recorded information held by public authorities. We are not required to create new information to respond to a request, or give a judgement or opinion that is not already recorded. As much of Part 2 is asking for an opinion it falls outside the scope of the Act.